

Reseller Guide

Tracker Software
Online Ordering System

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1. Introduction

At Tracker Software our goal is to continuously improve our sales and support services to both our end-user clients as well as our resellers. Over the years due to an ever-expanding user base and the evolution of our product offering, upgrades and discounts, and our newly introduced extended maintenance plans, client/customer management has become an issue that is quickly pushing its way to the forefront.

As well, with a growing list of resellers worldwide, we have introduced a better system for managing our resellers and their purchases. In turn, we have found it necessary to implement a similar strategy to simplify the ordering and client management processes for our resellers. This has resulted in a more streamlined and robust system that allows resellers to quickly obtain pricing, upgrade and maintenance extension options, as well as manage their agents, clients, client contacts in relation to products and licenses purchased through our online website.

This guide will introduce our resellers to the many benefits, features of the new system and provide instruction on the new processes put in place to simply and expedite reseller ordering procedures.

2. Purchasing Overview

You can order products online via our secure resellers system and then your order is placed online in real time and the license activation code is sent out by email immediately payment is made (via Credit card, PayPal, etc) - no delays and your user can download and start to use immediately. See Ordering Online.

If you choose for us to invoice you and the payment is made offline by Credit Card, Cheque, Money Order, or Bank Transfer - this does slow the processes down, depending on the method of payment chosen as we have to await payment confirmation from our bankers and only then is the license info emailed to you. See Ordering Offline

To Login to your account please go here: <http://www.tracker-software.com/login>

When you are logged in all prices are displayed at your discounted cost - so if you wish to view retail pricing - be sure to log out. To see product prices, you'll need to click "select a client" first and either create/select a client. The full procedure will be clarified later in the guide.

To view Nett reseller prices or purchase - please log in and buy here: <http://www.tracker-software.com/buy-now>

Once payment is made activation codes are sent out by email to you. The user can download the product and use it immediately - please note you can choose if we send an email to you - not to your client, so you must forward the license info to them directly, or whether you would like us to send a preformatted standard email on your behalf.

All products can be downloaded from this page: <http://www.tracker-software.com/product/downloads>

And the evaluation versions of our products can all be made 'live' by simply adding the activation code to the registration section of the software.

New Features and functionality have been recently added to this system to improve both the performance of the system as well as the scope of tools related to reseller purchases and the management of their clients. We will look at these features in the next section.

2.1 Product Pricing and Reseller Discounts

The standard reseller pricing discounts for our product line is set out as follows:

Product Line	Reseller Discount
End-user Products including: PDF-XChange/Tiff/Raster-XChange	*30%
Developer SDK Products (Software Development Kits)	*20%
End-user/Developer Product Maintenance Packages	*20%
*Reseller Discounts may vary and are subject to change based on volume sold and purchase frequency, details will be communicated to you directly.	

When logged into your account pricing is automatically recalculated to the discounted reseller prices, whether you are viewing the Buy Now page, or viewing Product Upgrade, Extended Maintenance Packages, or other promotions.

Product Upgrades

You will find some clients will start with an entry level product or a smaller volume of licenses of a given product for testing purposes, to see if it meets their PDF/Imaging related requirements. While some clients have no problem testing with trial version software, often the use of a Trial version, which watermarks the documents, presents your client with having to work on test documents and not really be able to get a true sense of how the software will integrate with their day to day live processes. As new major versions come to market some clients may also be interested in moving to the latest revision. In any of these cases, upgrade discounts may be available to your clients depending on the product or type of license they currently own. The same reseller discount percentages are in place for these product or license volume upgrades, so you'll see the same margin on upgrades as you would on full retail purchases.

If your client's purchases and product registration stays up to date in our system, you are guaranteed to quickly find and be able to offer your client the most cost-effective way to acquire the software they want.

Product Maintenance

All licensed users receive a minimum of 12 months free product maintenance from the date of purchase (or the day the activation code was used to generate a serial key). You can also optionally choose to extend this at the time of purchase from 12 months to 24-36 months. The cost is based on the published retail price for the product in question at the time of purchase. So as a reseller you'd receive a 30% discount on the product purchased and a 20% of any maintenance on that product.

Existing License owners

If your client did not choose to do so at the time of purchase, you may extend your client's maintenance at any time during the first 13 months of ownership. Once again - The cost is based on the published retail price for the product in question at the time you wish to extend your maintenance plan - 25% for a 12 month extension or 37.5% for a 24 month extension. Please log into your reseller account to view the available maintenance options for your clients.

To add maintenance to your client's existing license - they must own the currently available version of the product in question - if they did not purchase a maintenance plan at the time of purchase and their license was purchased in excess of 13 months ago - you will need to upgrade their license to the latest release from your reseller account (you will be offered a discount from the full retail price!) and should you wish to do so - you will at that time be offered the option of a maintenance plan to remove the need to pay for future upgrades as an additional cost to their license. See Extending Product Maintenance.

2.2 Quick Guide to Purchasing

This section provides a quick guide to making a purchase with links to the appropriate sections in this manual for further reference. If you know what you want to purchase and you have your reseller account login id and password; here are the quick guide steps for purchasing from our website. For the full step by step instructions see section 5. Buying Walkthrough (pg 25).

- 1) Get retail pricing to present to your customer and reseller pricing – Log into your reseller account using MyAccount Login (pg 8). Go to <http://www.tracker-software.com/buy-now>.
- 2) Add the client for whom you are purchasing.
- 3) Choose Product, license volume and maintenance package options and add the product to cart (pg.25-27).
- 4) Your order details and total including taxes are now shown in the shopping cart.
- 5) Review shopping cart. (pg 31) and all the pricing in the order is now shown at discounted reseller prices.
- 6) Select Checkout Method (pg 31)
- 7) Process Transaction.
- 8) Receive Final Paid Invoice (pg. 46), including serial keys and product download links.

3. Reseller Ordering System

As stated in the introduction, many new features and functionality have been introduced to the system focusing on reseller purchases and client license management the following list describes these new features:

3.1 Features

Automated Invoicing (Offline Orders)

The new system allows resellers to either purchase their products online via credit card or PayPal, or if orders are \$250.00 USD or greater your shopping cart will give you 3 offline methods of payment as well, Offline credit card, cheque/money order, or bank transfer.

Creating an offline order will automatically send you an invoice of your order, including payment instructions for the method of payment chosen. Serial keys or activation codes are released upon our notification that the funds have been received.

Any questions regarding payment methods can be sent to sales@tracker-software.com.

Reseller Client Management

Due to the different upgrade options and product maintenance packages introduced by Tracker Software, knowing what is available to your client can become confusing. Now you have the ability to associate purchases with new, or existing clients as you purchase. Or you can make purchases for an “unspecified company” and then add your clients and associate them with their serial keys purchased at a later time. Sales to an unspecified company are only available by special request. If approved, the option can be made permanently available.

Note: We require that a serial be registered in order to ascertain what upgrades, discounts and maintenance options are available to your clients. Keeping your clients and their serials up to date in your account in our system will provide you with easy access to the pricing and purchase options information you require to serve your clients more efficiently. This as well helps us to serve you faster should you have questions regarding a specific client or order.

Reseller Agent Management

Many of our resellers have multiple purchasing agents in varied locations and require multiple accounts (Contacts) on our website, or all agents using one generic account. Both approaches are fine as any agent account (Contact) for your firm will have access to any of your clients and purchases made for your clients, reducing the time required to inquire about this information from our staff.

In the inevitability that agents come and go within your organisation, we have instituted Master Contact designation for up to 2 of your accounts. Master Contacts have the ability to add, remove and edit contacts for your organisation and keep a master record of your main office, company information up to date. Master contacts also have the ability to designate a second account or remove master contact designation from a second account as required.

Client Product Registration

When making a purchase for a new or existing client, the new system will allow you to have the purchased activation codes registered automatically to your clients with a notification email of their license registration delivered on your behalf. Or if you would like to control the communications between you and your clients without communication from Tracker Software Products, options are available to register the serial and not send your client notification, or you can deliver the activation codes to your clients and have them create an account and register their activation codes on their own. If clients have lost their activation codes due to hardware failure or the like, you can quickly have the registered serial sent to you or your client directly via the system.

4. My Account

My Account Login

When your reseller application was approved, you received a notification email including a login id and password for access to your account on the ordering system. Use these credentials to login into the system here:

<http://www.tracker-software.com/login>

My Account Login

Home » My Account Login

Username or E-mail

Password

[Forgot your password?](#)

[Create New Account](#)

[Become a Reseller](#)

Or go to our website, <http://www.tracker-software.com> and click the My Account Login link shown below.



The screenshot shows the Tracker Software Products website. The top navigation bar includes links for Products, Downloads, Developer, Support, and Company. A search icon, a shopping cart icon, and a 'Log in' link are visible in the top right corner. The main content area features a large advertisement for PDF-XChange Editor, which includes a 'Buy now' button and a 'Free download' button. Below the advertisement, there are four columns of service offerings: END-USER products, DEVELOPER tools, SUPPORT options, and RESELLERS resources.

Forgotten Passwords

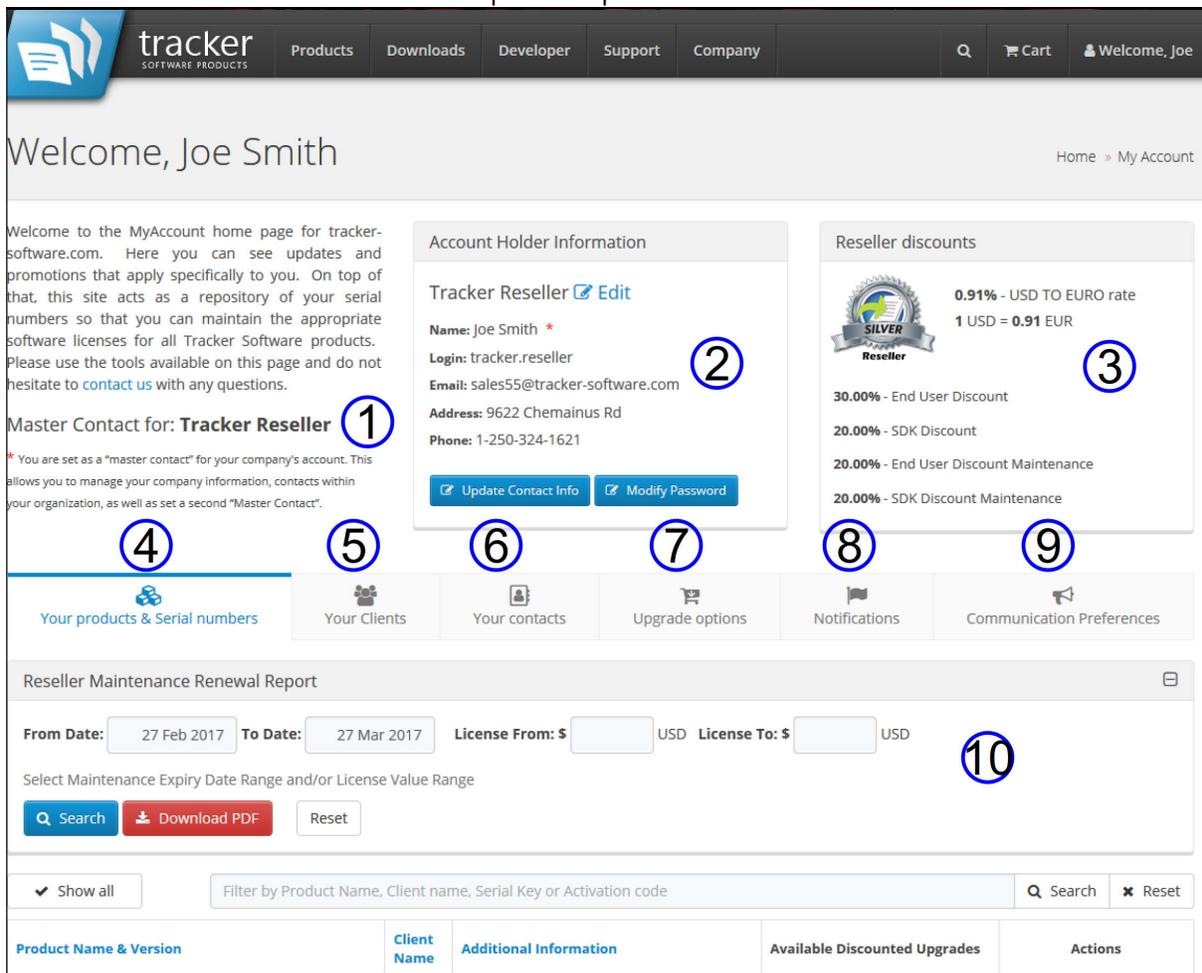
If at any time you cannot log in because of a forgotten password, or the password you chose doesn't work you can retrieve the password for your account here: <http://www.tracker-software.com/forgot.html>. Or click Forgot Your Password? You will be asked for the email address you used to create your account. Fill in the fields as required and click Send. The system will then send password recovery instructions to your email address. Please ensure that the email address sales@tracker-software.com is allowed through your spam filters or you will not receive the recovery instructions email.

Click the link in the email and you will be taken back to our website and prompted for a temporary password. Once you enter the given temporary password, you will be returned to an additional screen which asks you to create a new permanent password. If you experience any problems or find you cannot reset your account password, please contact us at: support@tracker-software.com.

Once you have successfully logged into your account you will be directed to your My Account Page.

My Account Page

Here you can see updates and promotions that apply specifically to you and your clients. On top of that, this site acts as a repository of you and your clients' serial numbers and activation codes so that you can maintain the appropriate software licenses for all Tracker Software products purchased.



The screenshot shows the 'My Account' page for a user named Joe Smith. The page is divided into several sections:

- Account Holder Information:** Displays the user's name (Joe Smith), login (tracker.reseller), email (sales55@tracker-software.com), address (9622 Chemainus Rd), and phone (1-250-324-1621). It includes buttons for 'Update Contact Info' and 'Modify Password'.
- Reseller discounts:** Shows a 'SILVER Reseller' badge and a discount rate of 0.91% (USD TO EURO rate), with 1 USD = 0.91 EUR. It lists several other discounts: 30.00% - End User Discount, 20.00% - SDK Discount, and 20.00% - End User Discount Maintenance.
- Navigation and Tools:** A horizontal menu contains links for 'Your products & Serial numbers', 'Your Clients', 'Your contacts', 'Upgrade options', 'Notifications', and 'Communication Preferences'.
- Reseller Maintenance Renewal Report:** A section with filters for 'From Date' (27 Feb 2017), 'To Date' (27 Mar 2017), 'License From' (USD), and 'License To' (USD). It includes a search bar, a 'Download PDF' button, and a 'Reset' button.
- Table Header:** At the bottom, a table header is visible with columns: 'Product Name & Version', 'Client Name', 'Additional Information', 'Available Discounted Upgrades', and 'Actions'.

Numbered callouts (1-10) are placed over the page to highlight specific elements: 1 points to the 'Master Contact for: Tracker Reseller' text; 2 points to the 'Email' field; 3 points to the 'SILVER Reseller' badge; 4 points to the 'Your products & Serial numbers' link; 5 points to the 'Your Clients' link; 6 points to the 'Your contacts' link; 7 points to the 'Upgrade options' link; 8 points to the 'Notifications' link; 9 points to the 'Communication Preferences' link; and 10 points to the 'License To' field in the renewal report.

We have added the ability for you to manage your organisation's contacts and purchasing agents as well as your clients and their contacts. Maintaining your purchases and client associations to those purchases allow you to easily find out what upgrade

options your clients have, extend maintenance subscriptions for them and see other offers that are available to each specific client including pricing. Please use the tools available on this page and do not hesitate to [contact us](#) with any questions.

4.1 Master Contact Designation

Each Reseller is allowed up to 2 contacts they can designate as “Master Contacts”. Master Contacts are the only contacts within an organisation that can:

- Edit your Main or Head Office Company Information
- Add/Edit/Remove contact accounts for agents within your organisation (see 6. Reseller Agent Management)
- Add/Remove “Master Contact” designation of a second account within the company (see 6. Reseller Agent Management)

4.2 Account Holder Information

This section shows your personal account contact and client information. You can edit your contact information at any time by clicking “Update Contact Info”. As well you can change your password for your account by clicking “Modify Password”. Master Contacts can also click on “Edit” next to your name to change your company details such as addresses, names and phone numbers.

Update Your Account Information

Update Account Information

Home » My Account » Update Account Information

Contact data

Firstname *

Lastname *

Site User name *

Email *

Confirm E-mail *

Address data Use client address

Country *

Province/State *

Address *

Address2

City *

Zip *

Phone *

Fax

Url

Note: If your contact information is the same as your company’s main information check the checkbox that says “Use client address” and your record will be auto-populated with data from your organisation’s main record. Check the box if your location or contact information is different from your head office.

Modify your Password

To change your account password, enter your new password, and click “Save Password”.



Home > My Account > Modify Your Password

Please enter new password

New Password 

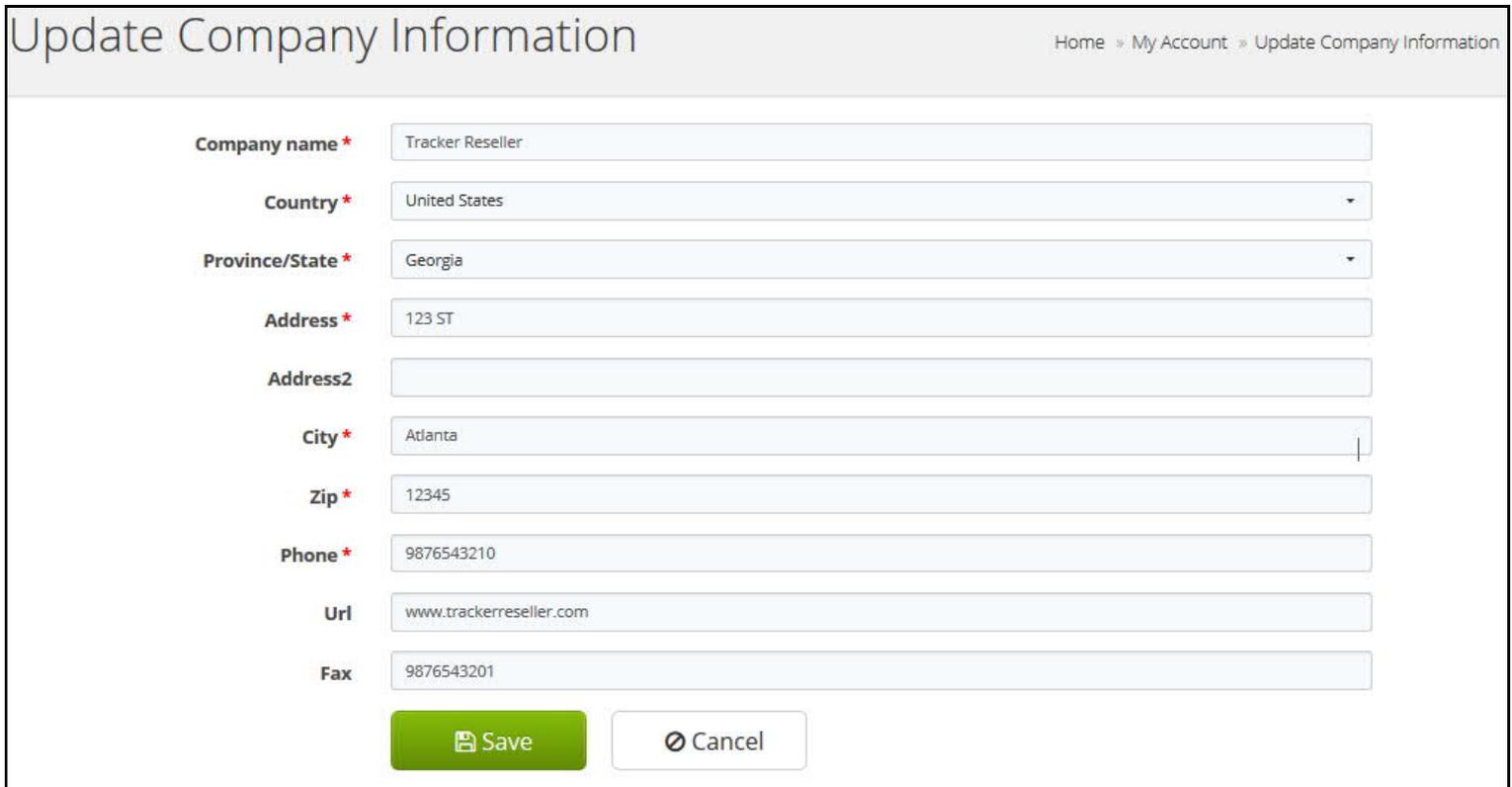
Confirm Password

Strong

Note: If you are having any difficulties with logging in and modifying your password, please don't hesitate to contact us at sales@tracker-software.com.

Update Company Information

*Master Contacts have an “Edit” button visible next to their name. Click this to update your organisation's Main or Head Office Information. The main record is separate from your agents' (Contacts) account contact information; should you have agents in different geographical locations.



Update Company Information

Home > My Account > Update Company Information

Company name *

Country *

Province/State *

Address *

Address2

City *

Zip *

Phone *

Url

Fax

4.3 Reseller Discounts

In this section, your current reseller discounts for each product category are clearly displayed. The current website's USD to Euro conversion rate is shown for Eurozone resellers. These correspond to the discounts you receive when purchasing from our online store as well the pricing available on our website and in the Reseller Pricing Workbook (see Reseller Resources section), available on our Reseller Resources page here: <http://www.tracker-software.com/reseller-resources.html>

The Start Page tab of the Pricing Workbook includes instructions for entering and maintaining the discount rates and Euro to USD conversion rate from the information displayed in this section so that the prices in the Workbook always match the prices available to you on our website.

As well in this section is the Reseller level logo (bronze, silver, gold & platinum) that is displayed beside your reseller entry on the Our Resellers Page: <http://www.tracker-software.com/resellers/our-resellers>

4.4 Your Products and Serial Numbers Tab

This section contains the most powerful tools we've implemented to assist resellers in managing their clients, serial numbers, product upgrades and product registration. Whenever you make a purchase logged into your reseller account you must specify whether you are purchasing for your company, an existing client, or a new client. Any of these orders purchased through the order system will appear in the list below. Besides order and product information, this tab also allows you to see & purchase product version upgrades, extend your clients' product maintenance plan, have the serial for a client sent to you via email and register or associate a purchased product to a client.

Your products & Serial numbers				
Your Clients		Your contacts		Upgrade options
Notifications		Communication Preferences		
Reseller Maintenance Renewal Report				
<input type="checkbox"/> Show all		Filter by Product Name, Client name, Serial Key or Activation code		<input type="text"/> Search
<input type="checkbox"/> Reset				
Product Name & Version	Client Name	Additional Information	Available Discounted Upgrades	Actions
PDF-XChange Editor , Version: 6.0.320.1 License Name: Single User License PVP60-ag68r2b...2L0+y79wf/L8= (Initial Activation Code: L11M-ZU4H-FQTT-I431) ❌ EXPIRED	Client X	Purchased On: 27 Feb 2017 UTC <hr/> Order # TRA191244 - C Generated: 27 Feb 2017 UTC Maintenance Plan Expires: 17 Feb 2017 UTC ✓ Serial has been registered to user. Download your 6.0.320.1 installers	✓ You have the most recent version	Extend maintenance for 1 year for 2 years Retail \$10.88 \$16.31 Reseller \$8.70 \$13.05 Add to cart Add to cart <input type="button" value="Send serial to me"/> <input type="button" value="Send serial to client"/>
PDF-XChange PRO , Version: 6.0.320.1 License Name: 5 User Pack PXP60-0wb98Na...nRVnfYrLo6eA= (Initial Activation Code: ██████████) VALID	Client 1	Purchased On: 27 Feb 2017 UTC <hr/> Order # TRA191243 - C Generated: 27 Feb 2017 UTC Maintenance Plan Expires: 27 Feb 2020 UTC ✓ Serial has been registered to user. Download your 6.0.320.1 installers	✓ You have the most recent version	<input type="button" value="Send serial to me"/> <input type="button" value="Send serial to client"/>
PDF-XChange Drivers API , Version: 5.0.314.0 License Name: SDK - Single ██████████ (Initial Activation Code: ██████████) ❌ EXPIRED	Client 5	Purchased On: 31 Mar 2016 UTC <hr/> Generated: 31 Mar 2016 UTC Maintenance Plan Expires: 31 Mar 2013 UTC ✓ Serial has been registered to user.	Upgrade to v. 6.0.320.1 Reseller price: \$536.40 Retail price: \$670.50 Upgrade	<input type="button" value="Send serial to me"/> <input type="button" value="Send serial to client"/>

Filtering and Sorting

You can filter your product list by product name, client, and partial/full serial key or activation code using the search field right below the tab. As well clicking the column headings for "Product Name" or client name will sort your list alphabetically ascending or descending by the column data chosen. The "Show All" button can be selected to hide or show blocked serial keys.

Tip; You can Hide blocked serials by clicking the "Show all" button.

Product Name & Version Column

This column contains the product name and version number, license volume, and serial keys, and/or developer code for any particular order you've made since February 2010.

Adding Serial keys and activation codes to your list

You can add serial numbers not in your list using the "add a serial" field, located at the bottom of the list.

You can add a serial number to your account here:

Hint: Please either enter your serial key from your purchased software or select the appropriate *.xcvault license file, and click "Add serial number" button.

 No file selected.

+ Add serial number

Note: Once you enter a serial and click "+ Add serial number", the serial key will show up in the list as associated with an unspecified company unless the serial key has already been associated with a client. You can then use the "add a client" link in the Client Name Column to associate the serial to an existing or new client.

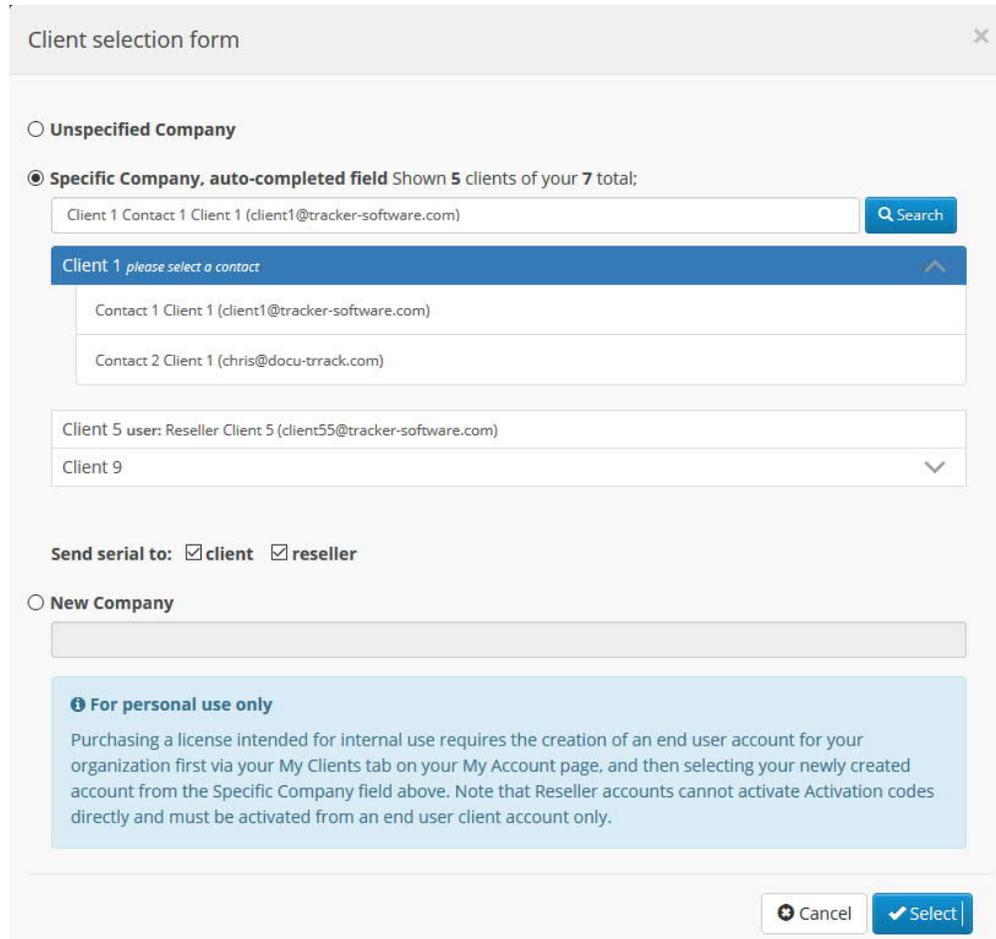
Adding a Client to a Serial Key or activation code

Clicking the "+add a client" link in this column will initiate a light box wizard to add an end-user client to a specific serial key or activation code in your list of purchased serials.

Note: Adding a client to a serial key or activation code will associate the serial to a client but not register the software. Once the client has been added to the serial, you must either use the Send serial to client action or send the serial to your client and have them register the software on our website themselves.

Specific Company

If you have already created a client record using the My Clients Tab or the client exists in the system from previous purchases, click the check box beside Specific Company and start to type the client's company name into the field. As you type the system will auto-complete the field based on what you typed and an existing client record. You will also see a list of clients below the search bar and contacts for each client therein.



The screenshot shows a 'Client selection form' window. It has two radio buttons: 'Unspecified Company' and 'Specific Company, auto-completed field'. The 'Specific Company' option is selected and shows 'Shown 5 clients of your 7 total;'. Below this is a search bar with the text 'Client 1 Contact 1 Client 1 (client1@tracker-software.com)' and a 'Search' button. A dropdown menu is open, showing 'Client 1 please select a contact' with two options: 'Contact 1 Client 1 (client1@tracker-software.com)' and 'Contact 2 Client 1 (chris@docu-track.com)'. Below the search bar is another dropdown menu with 'Client 5 user: Reseller Client 5 (client55@tracker-software.com)' and 'Client 9'. There are two checkboxes for 'Send serial to:': 'client' and 'reseller', both of which are checked. At the bottom, there is a 'New Company' radio button and a text input field. A blue information box contains text about personal use only. At the bottom right, there are 'Cancel' and 'Select' buttons.

Now that the Client has been identified, you can select whether you want the serial key/activation code sent to just the end-user, to you and the end-user, or you only by choosing from the check boxes next to Send Serial to:

Once you are satisfied with these parameters, click Select.

Upon clicking Select, you will be given notification of the action(s) you've taken at the top of your Account screen.

✓ Client has been added to the serial number.
 Email has been sent to the client.

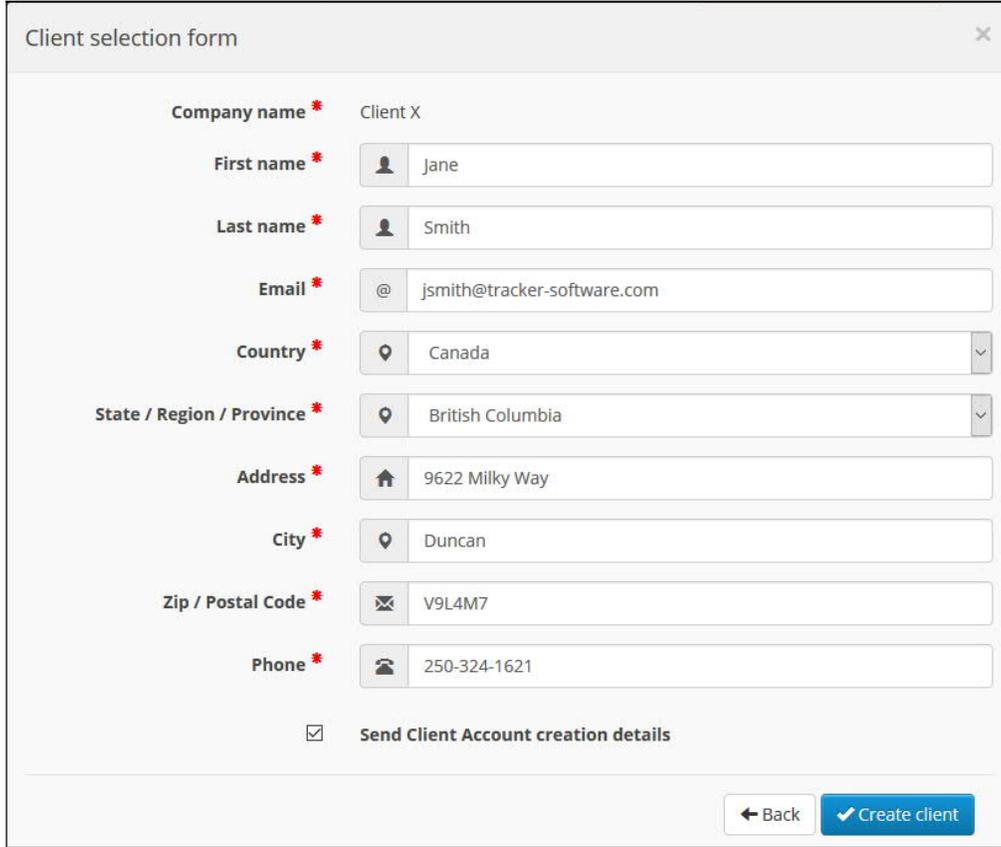
Note: If the contact for the organisation does not exist you'll need to add them to the client record by choosing the "New Company" Option (pg.15).

*Single user licenses can only be registered to a single user. Multiple user licenses can be registered to as many users as the license entitles. But only one is necessary to access upgrade discounts and maintenance extensions for a given license. Any attempt to register a user in excess of the license's allotted volume will result in the blocking of that account and we will be notified of the excess registration.

Any concerns regarding registration issues can be resolved by contacting us at sales@tracker-software.com.

New Company

Selecting new company assumes that the client company does not have an entry in the system. Choosing this process will create both a client and a contact record for the company and register the software to them. First, click New Company and enter the company name, or individual user's full name (First Name Last Name) if it's for an individual, and click Select.



The screenshot shows a 'Client selection form' with the following fields and values:

- Company name ***: Client X
- First name ***: Jane
- Last name ***: Smith
- Email ***: jsmith@tracker-software.com
- Country ***: Canada
- State / Region / Province ***: British Columbia
- Address ***: 9622 Milky Way
- City ***: Duncan
- Zip / Postal Code ***: V9L4M7
- Phone ***: 250-324-1621

There is a checkbox labeled 'Send Client Account creation details' which is checked. At the bottom right, there are two buttons: 'Back' and 'Create client'.

Send Client Account creation details – If you would like the system to notify the client on your behalf about the account registration. You can check the box, Send Client Account creation details to send the notification and Click Create Client.

You will be given notification of the action(s) taken at the top of your Account screen.

✓ Client has been successfully created

Additional Information Column

This column shows additional information regarding the license.

- Date the license key was purchased.
- Date the serial key was generated.
- Date of maintenance expiry.

Additionally, the latest installers that will function for the specified key are now downloadable directly from within your reseller account, and within the end user's account.

Available Discounted Upgrades Column

This column displays a major version upgrade path and pricing if applicable. Meaning that if our latest version of a product is version 6, and the serial key is a version 5 serial key, the upgrade path to the latest release of the same products are shown with retail price, upgrade discounted price, your reseller cost and a button to add the product upgrade to the shopping cart.

Product Name & Version	Client Name	Additional Information	Available Discounted Upgrades	Actions
<p>PDF-XChange Editor, Version: 5.5.313.1</p> <p>License Name: 1000 Users Pack</p> <p>PVP20-FE0t1/G...uL2VULyhD41Q= </p> <p>* EXPIRED</p>	<p> Tracker</p>	<p>Purchased On: 29 Jul 2015 UTC</p> <hr/> <p>Generated: 29 Jul 2015 UTC</p> <p>Maintenance Plan Expires: 29 Jul 2016 UTC</p> <p> Serial has been registered to user.</p> <p> Download your 5.5.316.1 installers ▾</p>	<p>Upgrade to v. 6.0.320.1</p> <p>Reseller price: \$1,040.60</p> <p>Retail price: \$1,300.75</p> <p> Upgrade</p>	<p> Send serial to me</p> <p> Send serial to client ▾</p>

Actions Column

The Action Column, allows you to send yourself or your client the serial number for the product(s) that have a specific company, as well as extend the software maintenance subscription (see Product Maintenance).

Send serial to me

If the product is still listed as for an Unspecified Company, you can send the serial to yourself. Or if you would like to send the client the serial yourself via your own email, and have them register the license on the website themselves. Once the client registers their serial key the status in the Additional Information Column will change to registered.

Send serial to client

If the serial has associated to a client but has not been registered to the client contact yet you can send the serial to the client with a formatted email on your behalf. This action will change the association to the client's software as now being registered to the client. Otherwise provide your client with the serial and instructions on registering it themselves, by logging into their account with the login id and password you created their account with and entering the serial key in the Add serial field at the bottom of their Products and Serials Tab of their MyAccount page.

Extending Product Maintenance

If a product is an older version than the current major version of the product, or has been purchased for more than 13 months, there will be no option(s) to extend the maintenance subscription for that product. The product may have discounted upgrade options available as described in the Available Upgrades Column, which if purchased will include a new 12 month maintenance subscription with the upgrade. Once the upgrade is completed you would receive a new activation code for a new version serial key in your list and this would display options to extend the maintenance subscription if no extended maintenance was purchased with the upgrade. Extended maintenance can also be purchased in from the shopping cart during the upgrade.

Note: Any given product can only hold up to 2 years extended maintenance at any given time. And as long as maintenance has not expired it can be extended perpetually. If the maintenance is allowed to expire past the 30 day grace period, renewal pricing will be available in the Actions column to renew the maintenance for 1 year at 27.5% of the current retail cost of that license for each year since the maintenance has expired, starting at the termination of the 30 day grace period.

Extend Maintenance for 1 Year

This action will add a 1 year maintenance extension for that product at 25% of the current retail price of the product to your shopping cart. Once purchased you will see the maintenance expiry date has changed for that product in the Additional information Column.

Extend Maintenance for 2 Years

This action will add a 2 year maintenance extension for that product at 37.5% of the current retail price of the product to your shopping cart. Once purchased you will see the maintenance expiry date has changed for that product in the Additional Information Column.

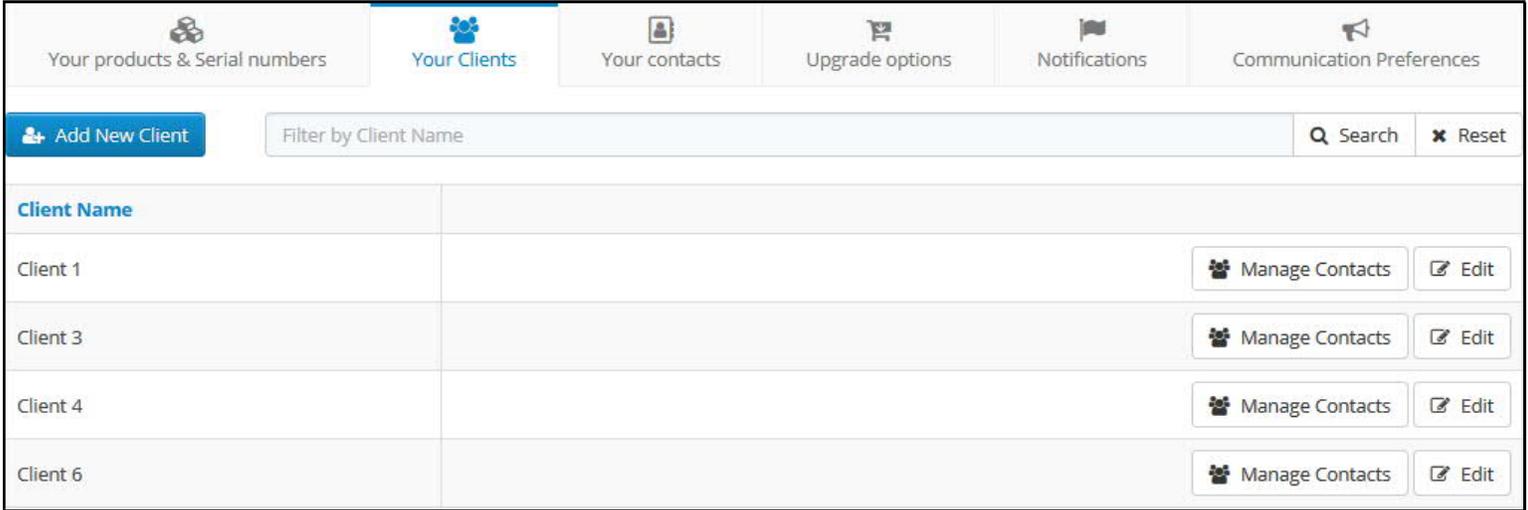
Product Name & Version	Client Name	Additional Information	Available Discounted Upgrades	Actions						
PDF-XChange Editor , Version: 6.0.320.1 License Name: Single User License PVP60-qg6Br2b...2L0+y79wf/L8=  <small>(Initial Activation Code: L11M-ZU4H-FQTT-I431)</small> X EXPIRED	 Client X	Purchased On: 27 Feb 2017 UTC <hr/> Order # TRA191244 - C Generated: 27 Feb 2017 UTC Maintenance Plan Expires: 17 Feb 2017 UTC ✓ Serial has been registered to user. ↓ Download your 6.0.320.1 installers 	✓ You have the most recent version	<div style="text-align: center;"> Extend maintenance for 1 year for 2 years </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: right;">Retail</td> <td style="text-align: right;">\$10.88</td> <td style="text-align: right;">\$16.31</td> </tr> <tr> <td style="text-align: right;">Reseller</td> <td style="text-align: right;">\$8.70</td> <td style="text-align: right;">\$13.05</td> </tr> </table> <div style="text-align: center;"> 🛒 Add to cart 🛒 Add to cart </div> <div style="text-align: center; margin-top: 10px;"> ✉ Send serial to me ✉ Send serial to client  </div>	Retail	\$10.88	\$16.31	Reseller	\$8.70	\$13.05
Retail	\$10.88	\$16.31								
Reseller	\$8.70	\$13.05								

4.5 Your Clients Tab

This tab displays all of your end clients created in the system either during the purchasing of a license or created by adding a client to a serial key in your list. In this tab you can:

- Create new clients
- Edit Information for existing clients
- Add/Edit contacts of those clients

Note: This tab will only be displayed to a user with "Master Contact" designation (see Master Contact Designation).



Client Name	Action
Client 1	Manage Contacts Edit
Client 3	Manage Contacts Edit
Client 4	Manage Contacts Edit
Client 6	Manage Contacts Edit

Filtering and Sorting

You can filter your client list for a specific client using the complete or partial company/client name in the Filter by Client Name search bar above the list. As well the client names can be sorted alphabetically ascending or descending by clicking the column title, Client Name.

Add New Client

Above the Filter bar is a button to add a new client to your list. Click it to open the Add New Client screen. Simply complete the form and click Save. This will create both the client record and the first contact record of that client. All but fax and URL are required fields.

Action Column

Under the Action column (Rightmost column) there are two options: Manage Contacts and Edit Client

Edit Client

Edit brings up the client record to edit their main office contact information. After you make changes click Save to commit them to the system.

Manage Contacts

When clicking the Manage Contacts Link the following screen will be displayed allowing you to manage the contacts of a particular client:



Full Name	User Name	Email	Phone	Status	Action
Contact 1 Client 1 *	client1	client1@tracker-software.com	23432143214441234	Active	Edit Delete
Contact 2 Client 1	contact2.client1	chris@docu-ttrack.com	23432143214441234	Active	Edit Delete

Manage Contacts allows you to add, edit, or delete a contact of your selected client and designate a master contact for your client if they have more than one contact. By default, if your client has only one contact, they become the Master Contact so their company can log into their account and update company and contact information as required.

Edit

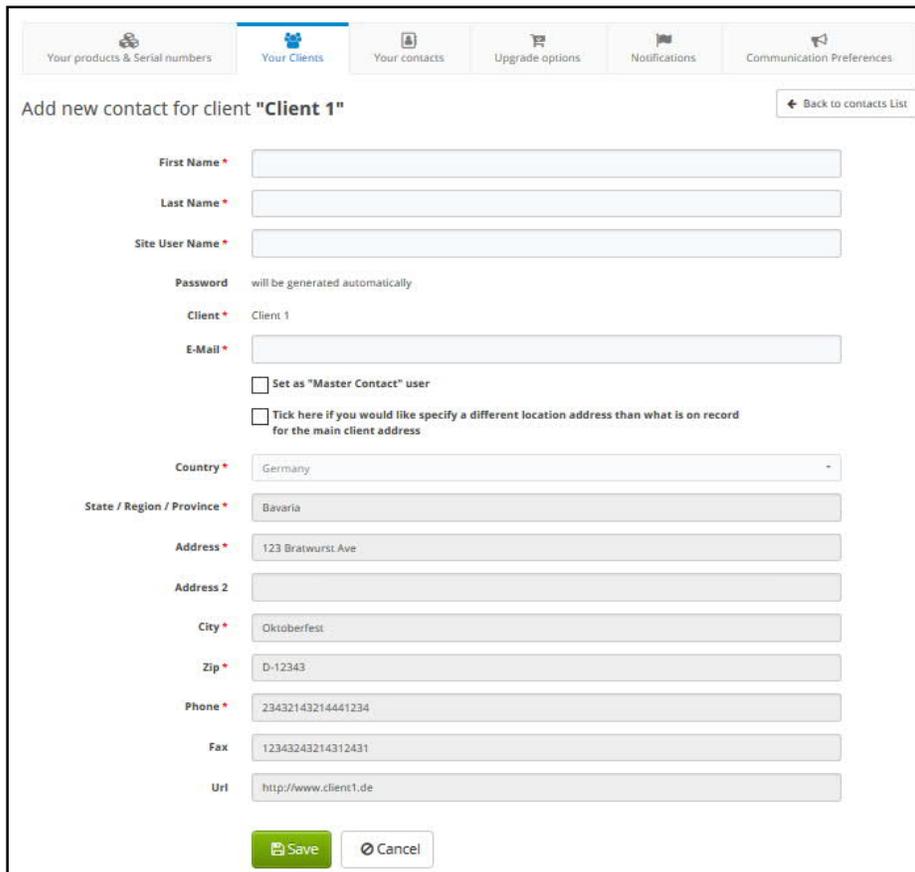
Edit will open the selected contact record and allow you to make changes to that contact's information. Once you are happy with the edited information click "Save" to commit changes to the system.

Delete

Delete will remove the selected contact for your client's contact list.

Add New Contact

In the top left corner of the screen is the Add New Contact button. This will open a form to create a new contact for the selected client.



The screenshot shows a web form titled "Add new contact for client 'Client 1'". At the top, there is a navigation bar with tabs: "Your products & Serial numbers", "Your Clients" (active), "Your contacts", "Upgrade options", "Notifications", and "Communication Preferences". A "Back to contacts List" button is in the top right. The form fields are as follows:

- First Name *
- Last Name *
- Site User Name *
- Password will be generated automatically
- Client * Client 1
- E-Mail *
- Set as "Master Contact" user
- Tick here if you would like to specify a different location address than what is on record for the main client address
- Country * Germany
- State / Region / Province * Bavaria
- Address * 123 Bratwurst Ave
- Address 2
- City * Oktoberfest
- Zip * D-12343
- Phone * 23432143214441234
- Fax 12343243214312431
- Url http://www.client1.de

At the bottom are "Save" and "Cancel" buttons.

Set as "Master Contact" user

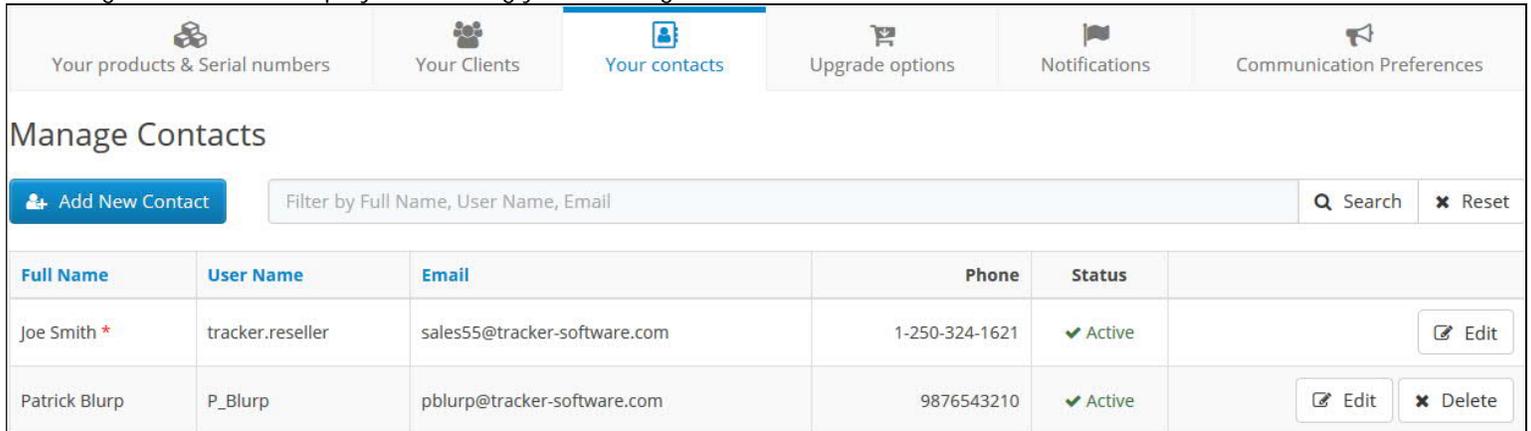
Any client can have up to 2 contacts designated as Master Contacts for their organisation, giving those contacts access to editing their company information and managing their contacts (see Master Contact Designation).

Tick here if you would like to specify a different address than what is on record for the main client address.

By default, the form will load the company address/contact information from the main client record. If the contact address or phone/fax number differs from the main client record, check this box and the lower section of the form will become editable to make the appropriate changes. When you are satisfied that the information entered is correct, click Save to commit the changes to the system. Note: A client record requires at least one contact to be associated with a serial key/activation code.

4.6 Your Contacts Tab

This tab allows you manage the contacts and user accounts for agents within your organisation. When you click this tab the following screen will be displayed, showing your existing contacts.



Full Name	User Name	Email	Phone	Status	
Joe Smith *	tracker.reseller	sales55@tracker-software.com	1-250-324-1621	✓ Active	Edit
Patrick Blurp	P_Blurp	pblurp@tracker-software.com	9876543210	✓ Active	Edit Delete

Note: This tab will only be displayed to a user with "Master Contact" designation (see Master Contact Designation).

Action Column (Rightmost column)

Edit

Edit will open the agent's contact record and allow you to make changes to their information. Once you are happy with the edited information click Save to commit changes to the system.

Delete

Delete will remove the selected agent account from both the system and your agent contact list.

Add New Contact

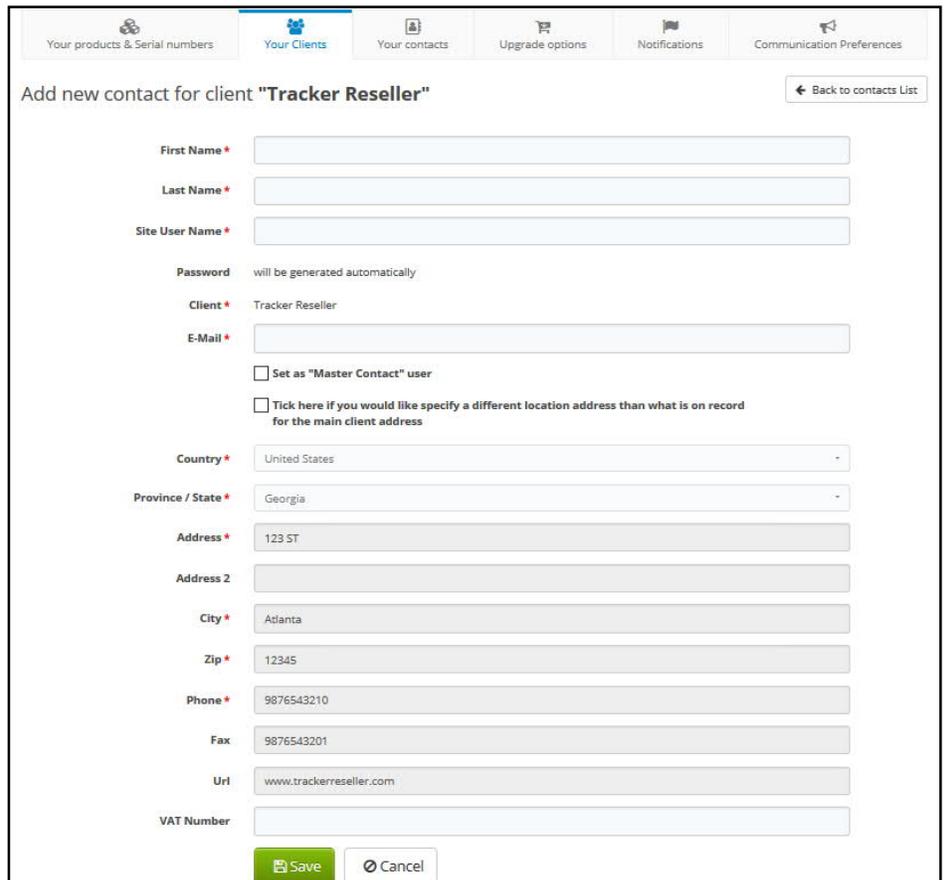
In the top left corner is the Add New Contact button. This will open a form to create a new website account for your new agent.

Set as "Master Contact" user

Your company can have up to 2 agent contacts designated as Master Contacts, giving that agent access to editing your main company information and managing your agent website accounts (see Master Contact Designation).

Tick here if you would like to specify a different location than what is on record for the main client address

By default, the form will load your company address/contact information from the main reseller record. If your agent's address or phone/fax number differs from your main company record, check this box and the lower section of the form will become editable to make the appropriate changes. When you are satisfied with the information entered, click Save to commit the changes to the system.



Add new contact for client "Tracker Reseller" [← Back to contacts List](#)

First Name *

Last Name *

Site User Name *

Password will be generated automatically

Client * Tracker Reseller

E-Mail *

Set as "Master Contact" user

Tick here if you would like specify a different location address than what is on record for the main client address

Country * United States -

Province / State * Georgia -

Address * 123 ST

Address 2

City * Atlanta

Zip * 12345

Phone * 9876543210

Fax 9876543201

Uri www.trackerreseller.com

VAT Number

[Save](#) [Cancel](#)

4.7 Upgrade Options Tab

The “Your Products and Serials” tab, will display any version upgrades for existing older products your clients hold, while the “Upgrade Options” tab displays:

- Discounts available for increasing your client’s license user volume for the owned product.
- Discounts available for moving to a higher level alternative product or bundle.
- Special Promotions and Offers that are available only to a specific product owned by your client.
- The Full Retail Price, Client Price (the price you charge your client), and Reseller Price (your cost) for available discounts.

Clicking the “Upgrade Options” Tab will display the following screen:

Your products & Serial numbers	Your Clients	Your contacts	Upgrade options	Notifications	Communication Preferences
<p>Please note - when taking advantage of a discounted upgrade, you are NOT adding additional licenses - but upgrading existing ones. Existing serial numbers will cease to be valid and your installations will revert to trial mode if you continue to use your previously issued serial numbers, new licenses will be provided for your use.</p>					
<p>Filter by Product Name, Client name, Serial key <input type="text"/> <input type="button" value="Search"/> <input type="button" value="Cancel"/></p>					
Product Name & Version	Full Retail Price	Client Price	Your Price	Action	
PDF-XChange Editor v.6.0.318.1 3 User Pack From PDF-XChange Editor Single User License (PVP60-gBbWyLcupCvM...FNO49U2Xi0p+I8ocM=) For Client: Client 5	\$118.50	\$78.21	✓ \$54.75	<input type="button" value="Add to cart"/>	
PDF-XChange Editor Plus v.6.0.318.1 Single User License From PDF-XChange Editor Single User License (PVP60-gBbWyLcupCvM...FNO49U2Xi0p+I8ocM=) For Client: Client 5	\$54.50	\$11.45	✓ \$8.01	<input type="button" value="Add to cart"/>	
PDF-Tools v.6.0.318.1 Single User License From PDF-XChange Editor Single User License (PVP60-gBbWyLcupCvM...FNO49U2Xi0p+I8ocM=) For Client: Client 5	\$60.00	\$17.40	✓ \$12.18	<input type="button" value="Add to cart"/>	

Filtering and Sorting

You can filter your client discount list for a specific client or product using the complete or partial company/client name or a partial/complete serial key or activation code in the “Filter by” search bar above the list. As well, the product names can be sorted alphabetically ascending or descending by clicking the column title, Product Name and Version. Filtering is great when dealing with an individual client, by filtering a client you can see just the discounts available to that specific client, the pricing and a means of adding that discounted product to your shopping cart. Recently, we have added the ability to retain a filter you may have applied to the “Your products & Serial numbers” tab in subsequent tabs such as the “Upgrade options tab”.

Special Notes on Product Discounts

The Product Name and Version column will display the discounted product’s name and version as well as the client the discount it is available for. You cannot purchase a discounted product that is available to one client for another as upgrades are connected to both the product serial key and the client. When purchasing an upgrade to a higher level product or bundle you must assume that the product that the discount is available for is included in the next available upper-level product. Meaning that an upgrade from PDF-XChange Editor to PDF-XChange PRO will be available because Editor is included with PRO. However, an upgrade from Standard to Editor will not be available because Standard is not included with the Editor license. The original serial key for the product owned previous to upgrading will be deactivated (blocked) and replaced with the new products' serials and available discounts.

Note: Once a discounted product is purchased, the discount is no longer available to be purchased again.

Once you click the Add to Cart button next to the upgrade option, the product will be added to the cart and you will be redirected to the shopping cart page. There, you can purchase additional maintenance. If an existing maintenance plan is active on the license beyond the 1 year default, the site will calculate the value of the maintenance for the old product against the same maintenance plan for the new product. For example, if you upgrade a license that has active maintenance for 22 months, the site will add the default 12 months, the remaining amount paid will be applied to the same additional maintenance plan for the upgrade. Should you select a lesser maintenance plan, the existing amount paid for the additional maintenance will be lost.

1
Shopping Cart summary
1 item(s), Totalling USD \$ 54.75

Product	Price	Delivery Method	Quantity	Total
<div style="display: flex; align-items: flex-start;"> <div style="width: 30px; height: 30px; background-color: red; color: white; display: flex; align-items: center; justify-content: center; margin-right: 5px;">PDF</div> <div> <p>PDF-XChange Editor v. 6.0.318.1</p> <p>3 User Pack</p> <p>Version Upgrade Option: 1 year(s) (USD \$0.00)</p> <p>Product Purchased For: Client 5</p> <p>Upgrade Discount For: PDF-XChange Editor v.6.0.318.1, Single User License</p> <p>Belongs to: Reseller Client 5</p> <p>Choose upgrade period:</p> <div style="display: flex; gap: 10px;"> 1 year(s) \$0.00 2 year(s) \$18.96 3 year(s) \$28.44 </div> <p>Maintenance Plan Expiration Date: 29 Sep 2017</p> </div> </div>	<p>License Price: USD \$118.50</p> <p>Upgrade discount: 34.00%</p> <p>Customer price: USD \$78.21</p> <p>Reseller Price: -53.80% USD \$54.75</p> <hr style="border-top: 1px dashed black;"/> <p>Total Price: USD \$54.75</p>	<p>Your license code will be provided via email at the time of order completion</p>	1	\$54.75 ✘
<p>⚠ Please note - when taking advantage of a discounted upgrade, you are NOT adding additional licenses - but upgrading existing ones. Existing serial numbers will cease to be valid and your installations will revert to trial mode if you continue to use your previously issued serial numbers, new licenses will be provided for your use.</p>				
<p>Attention! No product maintenance options have been selected, 12 months free product upgrades are provided with your purchase, upgrades after this can work out considerably more expensive than annual maintenance. And we strongly urge all clients to take out this inexpensive option at purchase time, extensions to both 24 and 36 months are offered.</p>				
<p>ORDER TOTAL</p> <p>change display currency</p>			<p>USD \$54.75</p>	
<p>← Continue shopping</p>			<p>↻ Update Order</p>	

4.8 Notifications Tab

In this tab, you will see all recent notifications published by Tracker Software Admin such as product update announcements and teasers.


 Your products & Serial numbers


 Your Clients


 Your contacts


 Upgrade options


Notifications


 Communication Preferences

Notification Title	Published Date	
Office Hours Christmas 2016	07 Dec 2016	<div style="display: flex; gap: 10px;"> 👁 View 🗑 Delete </div>

Click on View to read a notification. Click on Delete if you do not wish to see this notification.

4.9 Communication Preferences

In the communication Preferences tab, you can modify what type of notifications you as a reseller will receive.

 Your products & Serial numbers	 Your Clients	 Your contacts	 Upgrade options	 Notifications	 Communication Preferences
Support Notifications	New Product Availability Notifications	Stop Maintenance Renewal Notifications			
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Save preferences	

Support Notifications

Support notifications include maintenance renewal, expiry date notifications etc.

New Product Availability

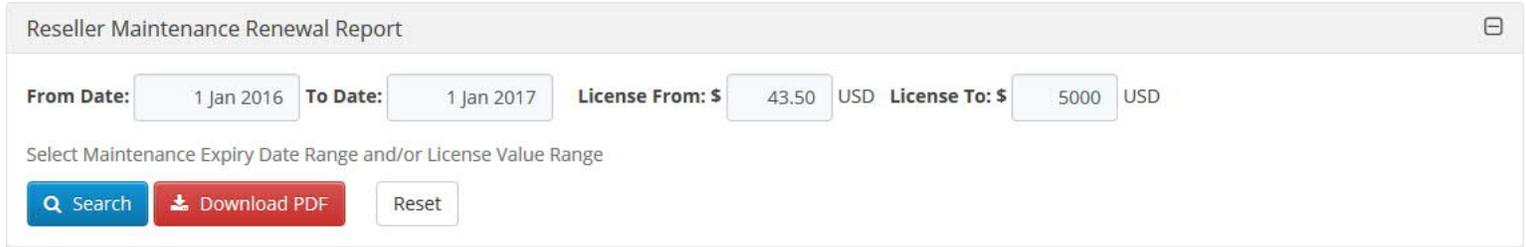
You will be notified when a new version of a product or a new product is available for sale

Stop Maintenance Renewal Notifications

You will no longer be notified of pending maintenance expiry. Please note that unless the end user specifies otherwise, they will receive maintenance renewal notifications as well.

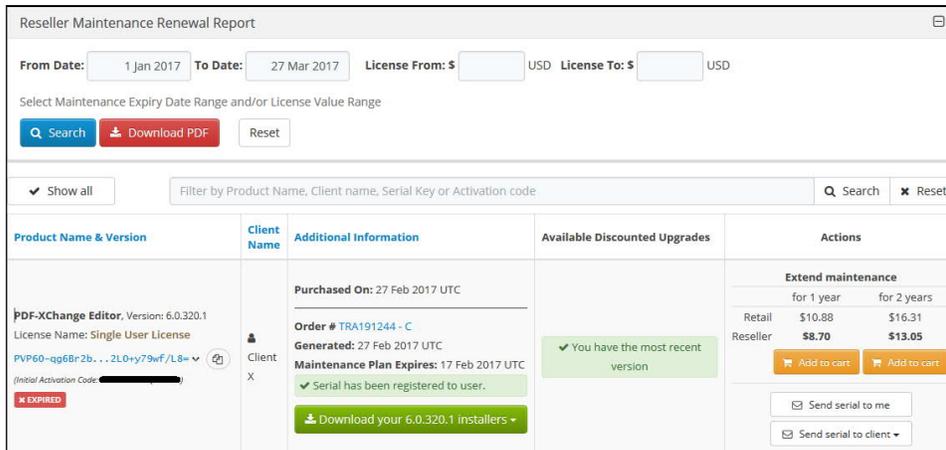
4.10 Reseller Maintenance Renewal Report

The reseller Maintenance Renewal report allows you and your reseller agents to create a detailed report of clients and serial keys who are up for maintenance extension or renewal.



Use the From Date and To Date fields to filter the time frame for which you would like to create a report. Further, you can filter based on a specified price range.

Once satisfied with the filters, click on search. The results will be shown below the filters including retail and reseller pricing. See section 4.4 for more details.



Product Name & Version	Client Name	Additional Information	Available Discounted Upgrades	Actions
PDF-XChange Editor, Version: 6.0.320.1 License Name: Single User License PVP60-qg6Bz2b...2L0+y79wF/L8=	Client X	Purchased On: 27 Feb 2017 UTC Order # TRA191244 - C Generated: 27 Feb 2017 UTC Maintenance Plan Expires: 17 Feb 2017 UTC Serial has been registered to user.	✓ You have the most recent version	Extend maintenance for 1 year for 2 years Retail \$10.88 \$16.31 Reseller \$8.70 \$13.05 Add to cart Add to cart Send serial to me Send serial to client

Once the filter is applied click on "Download PDF" to generate a PDF report.



N°	Client	Product	License	License Cost	Expires	Renewal Costs			
						1 Year Cost	1 Year Retail	2 Year Cost	2 Year Retail
1	Client X jsmith@tracker-software.com	PDF-XChange Editor	Single User License	\$44.00	17 Feb 2017	\$8.70	\$10.88	\$13.05	\$16.31

* Client is not registered in site database. The client data is taken from the activation information.

5. Buying Walkthrough

This Chapter will show you how to obtain pricing for your clients, your costs and how to complete an online and offline order.

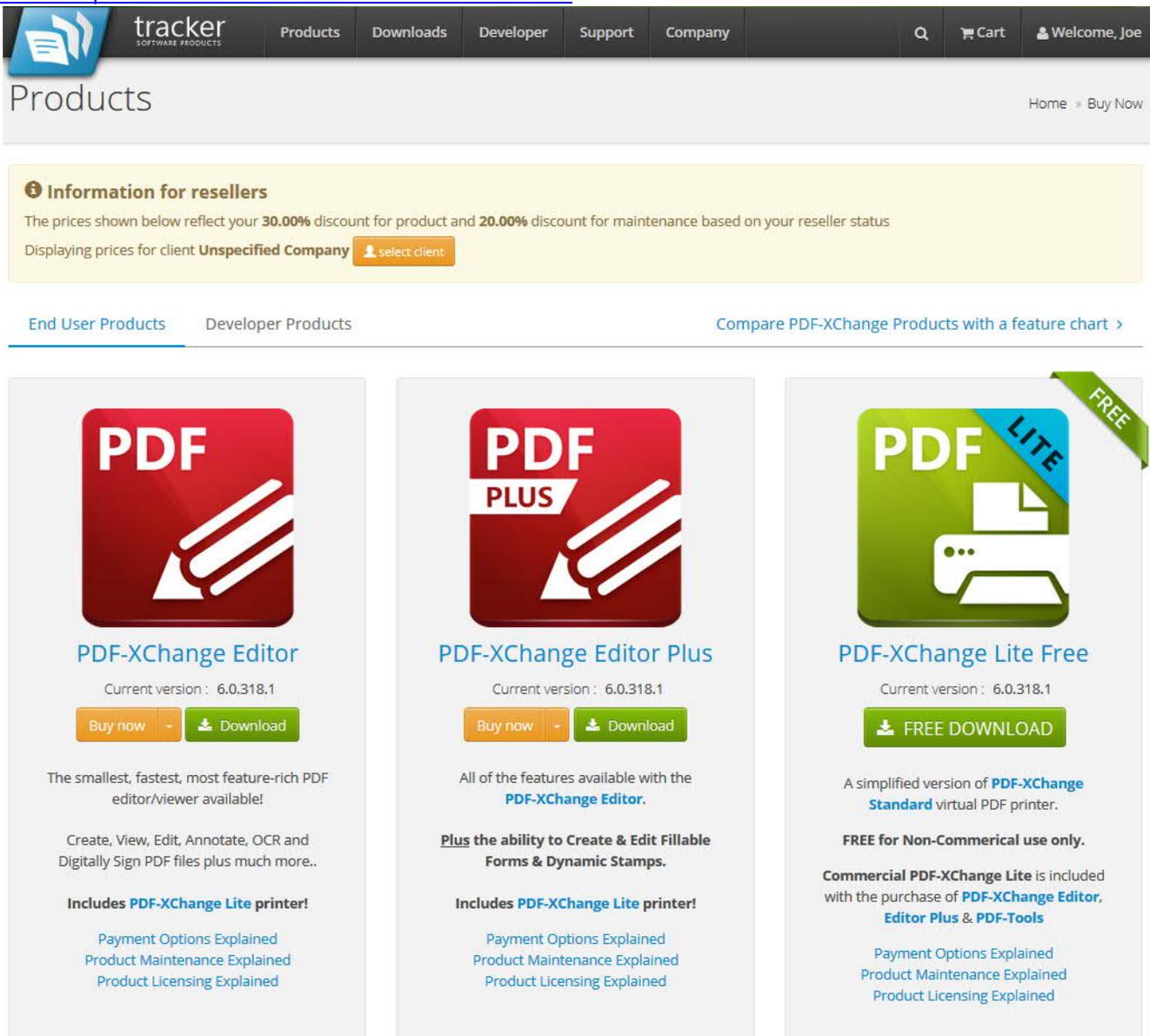
****IMPORTANT****

****Following the steps through this section, in order, is the fastest way to obtain pricing and make your purchase on our ordering system in the most efficient way possible on or offline****

5.1 Obtaining Pricing and Creating the Order

Pricing to Charge Clients and Reseller Pricing

When logged into your reseller account, both end user and reseller pricing will be displayed on the Buy Now page of each product. You will find both reseller and end user cost in the reseller price workbook here as well: <https://www.tracker-software.com/Sept-2016-Product-Reseller-Price-Workbook.xlsx>



Information for resellers

The prices shown below reflect your **30.00%** discount for product and **20.00%** discount for maintenance based on your reseller status

Displaying prices for client **Unspecified Company** [select client](#)

End User Products Developer Products [Compare PDF-XChange Products with a feature chart >](#)

PDF



PDF-XChange Editor

Current version : 6.0.318.1

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[Product Licensing Explained](#)

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Plus the ability to Create & Edit Fillable Forms & Dynamic Stamps.

Includes PDF-XChange Lite printer!

[Payment Options Explained](#)
[Product Maintenance Explained](#)
[Product Licensing Explained](#)

PDF

LITE



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Current version : 6.0.318.1

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FREE for Non-Commercial use only.

Commercial PDF-XChange Lite is included with the purchase of **PDF-XChange Editor, Editor Plus & PDF-Tools**

[Payment Options Explained](#)
[Product Maintenance Explained](#)
[Product Licensing Explained](#)

End-User products are listed on the End User Products Tab and Developer Software Development Kits (SDKs), on the Developer Products Tab.

Simply navigate to the desired product, and choose "Buy Now". On the next page, you will see a list of volume and licensing options for the product chosen. Choose "Select Client" to indicate to which client the order will be associated. If it is a new client, you will need to add it to the system before placing the order.



PDF-XChange PRO

Volume pricing chart

[Home](#) > [Products](#) > [PDF-XChange PRO](#) > [Volume pricing chart](#)

We want happy clients !!!! So if you are in any doubt, please try an [evaluation copy](#) before you buy!

Once a license and serial number are issued to you we cannot offer a refund!

Confused - not sure what to buy or how? [Contact us now!](#)

Information for resellers

The prices shown below reflect your **30.00%** discount for product and **20.00%** discount for maintenance based on your reseller status

Displaying prices for client **Unspecified Company** [select client](#)

[Payment Options Explained](#) >

Single User License \$65.45

Retail price \$93.50

Choose upgrade period:

1 year(s) \$0.00
2 year(s) \$14.96
3 year(s) \$22.44

Add to cart

3 User Pack \$178.85

Retail price \$255.50

Choose upgrade period:

1 year(s) \$0.00
2 year(s) \$40.88
3 year(s) \$61.32

Add to cart

5 User Pack \$295.40

Retail price \$422.00

Choose upgrade period:

1 year(s) \$0.00
2 year(s) \$67.52
3 year(s) \$101.28

Add to cart

If you have not chosen a client, you will not be able to add an Item to the shopping cart.

⚠ Please select a client before adding a product to the shopping cart

Information for resellers

The prices shown below reflect your **30.00%** discount for product and **20.00%** discount for maintenance based on your reseller status

Displaying prices for client **Unspecified Company** [select client](#)

Select the appropriate maintenance package using the options below the product needed, then select “Add to cart” when satisfied. You will then be directed to the shopping cart page and see the selected product and maintenance package that you just added, as well as the end user and reseller price for each item.

1

Shopping Cart summary

1 item(s), Totalling USD \$ 219.73

Product	Price	Delivery Method	Quantity	Total
<div style="display: flex; align-items: center;"> <div style="width: 30px; height: 30px; background-color: #0070C0; color: white; display: flex; align-items: center; justify-content: center; font-weight: bold; margin-right: 5px;">PRO</div> <div> PDF-XChange PRO v. 6.0.318.1 3 User Pack Version Upgrade Option: 2 year(s) (USD \$40.88) Product Purchased For: Unspecified company <div style="background-color: #0070C0; color: white; padding: 2px 5px; border-radius: 3px; display: inline-block; font-size: 10px;">specify client</div> </div> </div> <div style="margin-top: 10px;"> Choose upgrade period: <div style="display: flex; gap: 10px;"> <div style="border: 1px solid #ccc; padding: 2px 5px;">1 year(s) \$0.00</div> <div style="border: 1px solid #ccc; padding: 2px 5px; background-color: #f2f2f2;">2 year(s) \$40.88</div> <div style="border: 1px solid #ccc; padding: 2px 5px;">3 year(s) \$61.32</div> </div> </div> <div style="margin-top: 5px; font-size: 10px;">Maintenance Plan Expiration Date: 30 Sep 2018</div>	License Price: USD \$255.50 Reseller Price: -30.00% USD \$178.85 <hr style="border-top: 1px dashed #ccc;"/> Maintenance Price: USD \$51.10 Reseller Price: -20.00% USD \$40.88 <hr style="border-top: 1px dashed #ccc;"/> Total Price: USD \$219.73	Your license code will be provided via email at the time of order completion	<div style="border: 1px solid #ccc; padding: 2px 5px; display: inline-block;">1</div>	\$219.73 ✕
ORDER TOTAL change display currency			USD \$219.73	

← Continue shopping

Update Order

Note: You can modify the Maintenance Plan by clicking one of the other maintenance options available directly from within the shopping cart.

Note: You can change the order currency type (USD/EURO) by clicking the change display currency link to the left of the order total.

Note: Items can be deleted from the shopping cart by clicking on the red X.

If you want pricing for more than one product to get a total cost of the order, click the back button on your browser, or the Buy Now Tab at the top of the page to return to the Buy Now page and continue adding products to the shopping cart until you are satisfied.

After adding your last item, you will end up on the shopping cart page with detailed line items and the reseller and end user total.

Purchasing for a client Through a reseller account

To place an order through your reseller account, make sure you are logged in (<https://www.tracker-software.com/login>), then go to the "Products" Page. Choose the desired product and click on "Buy Now". You will be directed to that product's buy now page containing all maintenance and user volume options. Before you add the product to the shopping cart, you must add a client for which you are purchasing.

 PDF-XChange PRO
Volume pricing chart Home » Products » PDF-XChange PRO » Volume pricing chart

We want happy clients !!!! So if you are in any doubt, please try an [evaluation copy](#) before you buy!
Once a license and serial number are issued to you we cannot offer a refund!

Confused - not sure what to buy or how ? [Contact us now!](#)

Information for resellers
The prices shown below reflect your **30.00%** discount for product and **20.00%** discount for maintenance based on your reseller status
Displaying prices for client **Unspecified Company** [select client](#)

[Payment Options Explained >](#)

Single User License **\$65.45**
Retail price \$93.50
Choose upgrade period:
 1 year(s) \$0.00 2 year(s) \$14.96 3 year(s) \$22.44

1 [Add to cart](#)

Click on "Select client" to add a new or existing client to the order.

Client selection form
×

Specific Company, auto-completed field Shown 6 clients of your 9 total:

Q Search

Client 1 *please select a contact* ↑

Contact 1 Client 1 (client1@tracker-software.com)

Contact 2 Client 1 (chris@docu-track.com)

▼

← Previous
Next →

New Company

ⓘ For personal use only

Purchasing a license intended for internal use requires the creation of an end user account for your organization first via your My Clients tab on your My Account page, and then selecting your newly created account from the Specific Company field above. Note that Reseller accounts cannot activate Activation codes directly and must be activated from an end user client account only.

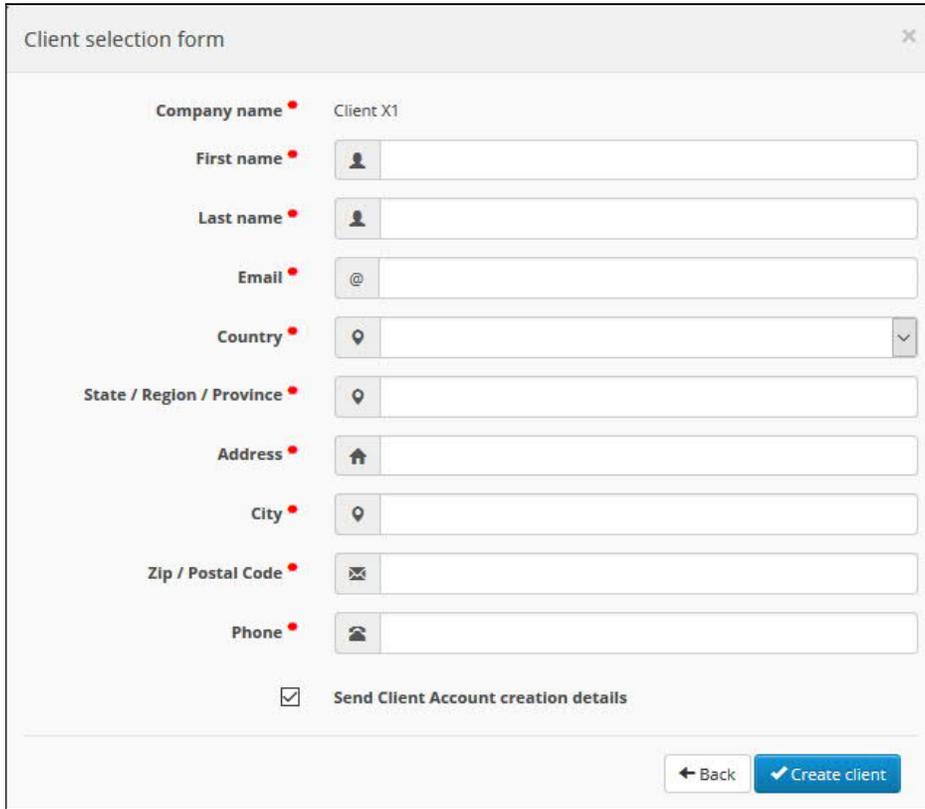
✖ Cancel
✔ Select

Specific Company

If you have already created a client record using the “Your Clients” Tab or the client exists in the system from previous purchases, click the radio button beside “Specific Company” and start to type the client’s company name into the field. As you type the system will auto-complete the field based on what you typed and an existing client record. You may also choose from the drop-down options so select a Client, and a specific contact within that client, should there be more than one. Once you see the client name and contact you want from the drop down list, select it, then click “Next” to confirm the selection. Choose Select to go to the next step.

New Company

Select "New Company", then click on "Select". In the following window, you will be required to fill in all the fields. You may or may not choose to send the account creation email to the end user.



Client selection form

Company name • Client X1

First name •

Last name •

Email •

Country •

State / Region / Province •

Address •

City •

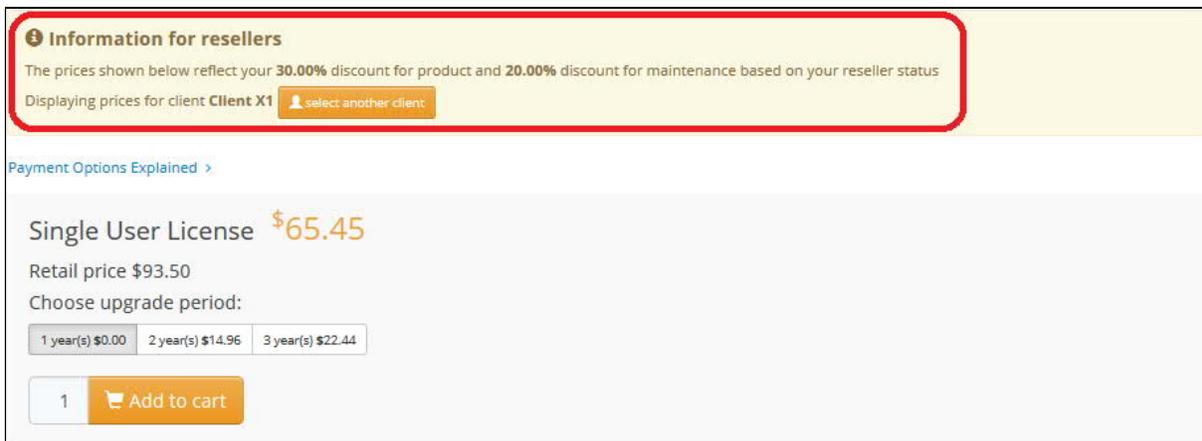
Zip / Postal Code •

Phone •

Send Client Account creation details

[← Back](#) [✓ Create client](#)

The user account is automatically created with the client information provided. On the Buy Now page, you will see that you are now placing the order for the client and contact specified:



Information for resellers

The prices shown below reflect your **30.00%** discount for product and **20.00%** discount for maintenance based on your reseller status

Displaying prices for client **Client X1** [select another client](#)

[Payment Options Explained >](#)

Single User License **\$65.45**

Retail price \$93.50

Choose upgrade period:

1 year(s) \$0.00 2 year(s) \$14.96 3 year(s) \$22.44

1 [Add to cart](#)

Once you have selected the client/contact, you may continue and add the product, and extended maintenance options to your shopping cart by clicking "Add to Cart".

You will notice that now the "Product Purchased For" line reflects your existing client's company name.

1 Shopping Cart summary 1 item(s), Totalling USD \$ 65.45

Product	Price	Delivery Method	Quantity	Total
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>PDF-XChange PRO v. 6.0.318.1</p> <p>Single User License</p> <p>Version Upgrade Option: 1 year(s) (USD \$0.00)</p> <p>Product Purchased For: Client X1 specify client</p> <p>Choose upgrade period:</p> <div style="display: flex; gap: 5px;"> 1 year(s) \$0.00 2 year(s) \$14.96 3 year(s) \$22.44 </div> <p>Maintenance Plan Expiration Date: 4 Oct 2017</p> </div> </div>	<p>License Price: USD \$93.50</p> <p>Reseller Price: -30.00% USD \$65.45</p> <hr style="border: 0.5px dashed gray;"/> <p>Total Price: USD \$65.45</p>	<p>Your license code will be provided via email at the time of order completion</p>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<p>\$65.45 ✘</p>
<p>ORDER TOTAL</p> <p>change display currency</p>				<p>USD \$65.45</p>

← Continue shopping
↻ Update Order

5.2 Select Checkout Method

Now that your order is in your shopping and you've selected for whom the purchase is being made, it's time to go to the checkout and select the payment method you will use to pay for your order.

2 Select Checkout Method

Preferred Checkout Method

Pay Online With A Credit Card

Pay by PayPal - Credit Card/Account

Pay Offline via credit card*

Pay Offline via check*

Pay Offline via wire transfer*

Proceed to Checkout

* Checking out with an offline payment will create only an order request in our system. You will not receive your valid serial instantly as you will by paying online.
NOTE: this option is available for orders over USD \$250

Below your order on the shopping cart screen, you will be asked to select the payment option you wish to use. Note that orders under \$250.00 USD will only be offered the first 2 payment methods unless a special agreement with Tracker Software has specified otherwise:

- Pay Online With a Credit Card
- Pay by PayPal – either by credit card through PayPal or using your PayPal account.

Orders over \$250.00 USD will be offered all 5 options shown in the image on the left. Below, we will explain the payment methods further.

If you know how you want to pay, select the method you want and click the Proceed to Checkout button.

Payment Methods Explained

We have many options for those wishing to purchase our PDF/Imaging related software both online and off. With any method, once the transaction is complete you'll receive a receipt for your purchase, a link to download the product (if you haven't done so already) and a serial key or activation code.

Note: For offline transactions, serial keys are only released once the transaction has been successfully completed and confirmation of payment received.

Option 1) Online Credit Card Purchase

(Fastest Method) Online credit card purchases can be processed via our secure e-commerce provider SWREG. Once a transaction is completed purchasers will receive an email from SWREG containing their order information, product download link, and serial keys immediately.

Note: SWREG, Inc/Digital River is required to collect all forms of Sales Tax/VAT etc. that may be applicable in jurisdictions where it is a legal corporate entity and has therefore agreed to comply with local taxation legislation. If you are a business or Nonprofit organization and have a valid tax redemption/exemption status - this may be provided by faxing your Certificate of Exemption form proving tax exemption to SWREG (952) 253-8760 or email a scanned copy to csfileattachment@digitalriver.com and the sales tax will be refunded on your order 1-2 business days after receipt of the fax. Please note this tax is neither collected or received by Tracker Software Products directly in any form - we only receive your payment net of all taxes and commissions chargeable and have no influence on this charge whatsoever.

Option 2) Online Purchase via PayPal - To process the transaction, PayPal will allow you to use their service without an account to process the transaction via credit card. You may also choose to use your PayPal account to process the order. Once PayPal has successfully processed your transaction, (which should happen instantaneously, though under some circumstances such as using e-checks, can take up to a couple days), you'll receive your purchase receipt, download link and serial codes via email once successfully processed.

Option 3) Offline Purchases - For purchases over \$250, we offer offline purchasing via credit card, bank transfer, or by check. Credit Card transactions are processed same day (Pacific Canada Time) and can be phoned into us at +1 (250) 324-1621, or a completed credit card order form, included with your order invoice at the checkout which can be emailed to: sales@tracker-software.com or faxed to +1 (250) 324-1623.

Whichever purchase method you choose - please be sure to add the 2 email addresses below to your email programs 'Friends List' - to ensure your receipt and license info are not treated as junk/spam mail: sales@tracker-software.com and support@swreg.org and if your license does not appear - please check your junk folder - just in case!!!!

Bank Transfers and Check purchases options will provide purchasers with an invoice and appropriate details for sending their payment. Receipts and serial keys will be delivered via email upon confirmation that payment has been received.

Your sales questions can be directed to sales@tracker-software.com or you can reach us by telephone:

European Office (UK) +44 (0)20 8503 8711

North American Office (Canada - Pacific Time) +1 (250) 324-1621

Note: PDF Sales Forms requesting Credit Card numbers, once processed the PDF files are detached from historical emails and deleted, we do not store credit card information digitally on our servers or physically in our offices.

Pay Online with a Credit Card

The first step for payment by credit card is to add or edit any (1) personal and/or (2) billing information. Since you are logged into your account this form is pre-filled with the details from your account on our ordering system. Any changes you make to this information will be updated into your account record automatically as you complete the transaction.

1 item(s) Totalling USD \$ 65.45

You have chosen to make your payment via SWREG

1 Personal Information

*denotes required field

PO #

First Name *

Last Name *

Email *

Company

Phone Number *

Web Site URL

Fax

2 Billing Address

*denotes required field

Country *

Address #1 *

Address #2

City *

State/Province *

Postal Code *

Product Usage Information

Our product is delivered digitally. However, if the final location at which the product will be used differs from the billing location, please complete the information below accordingly.

The location at which this product will be used is the same as the billing address.

The location at which this product will be used differs from the billing address.

3 Credit Card Information

Type Of Card *

Card Number *

CVV2 * [Where is my CV2 Number?](#)

Exp. Date

← Back Proceed >

Important!

SWREG, Inc/Digital River: (The payment processor you have chosen) is required to collect all forms of Sales Tax/VAT etc that maybe applicable in jurisdictions where it is legal corporate entity and has therefore agreed to comply with local taxation legislation.

If you are a business or Non profit organization and have a valid tax redemption/exemption status - this may be provided above or by faxing your Certificate of Exemption form proving tax exemption to SWREG (952) 253-8760 or email a scanned copy to csfileattachment@digitalriver.com and the sales tax will be refunded on your order 1-2 business days after receipt of the fax. Please note this tax is neither collected or received by Tracker Software Products directly in any form - we only receive your payment nett of all taxes and commissions chargeable and have no influence on this charge whatsoever.

In section 2) Billing Information, under Product Usage Information you will notice that you can specify whether the billing address is different from the location where the product will be used. Meaning as a reseller if you have a head office that handles payments to us in one location but you the reseller agent are at a different geographic location you can enter both addresses if required.

Note: Most of our resellers have their own Purchase Order Systems and leave this selection as the same as the billing address because they submit our invoices to their head offices internally. Please choose the option that suits the way your organisation requires you to submit invoices as both the billing and delivery addresses will appear on the invoice should you choose the second option.

CVV2 Number

The CVV2 number helps protect you from fraud by verifying that you are actually in possession of the credit card you are using. Refer to the photos to find your CVV2 Number



In section 3) Credit Card Information, please ensure that all credit card information you entered is double checked before proceeding to avoid a declined or invalid transaction. CVV2 numbers are required as an antifraud measure ensuring that the cardholder is in possession of the card be used for the transaction.

The next step is verifying your order. Billing address, Delivery as well as the details of the products ordered will be displayed for verification by you prior to processing the transaction.

If you are satisfied that all the information is correct click Proceed to process the transaction.
If you would like to change any of the information, click Edit Information.

Last step:

Please verify all your information below and click the "Proceed" button at the bottom of the page to submit your order.

Please Check Your Billing Information

Joe Smith

sales55@tracker-software.com
1-250-324-1621

Billing Address

9622 Chemainus Rd
Chemainus, British Columbia V0R 1K0
Canada

Shopping Cart

1 item(s) Totalling USD \$ 65.45

Your order details

Product	Qty	Price	Total
 PDF-XChange PRO Single User License Version Upgrade Option: 1 year(s) (USD \$0.00) Maintenance Plan Expiration Date: 4 Oct 2017	1	License Price: USD \$93.50	USD \$93.50
AMOUNT:			\$65.45
TOTAL AMOUNT:			\$65.45

If your order was successfully processed you will receive the following message:

Thank you for your order!
Please check your email to see your full order details.

Your completed invoice including serial key and download link for the product will be sent to you via email.

Note: If for any reason the transaction is declined the system will notify you and offer to process the order either by PayPal or

offline purchasing via credit card, bank transfer or by check. Credit Card transactions are processed same day (Pacific US Time) and can be phoned into us at +1 (250) 324-1621, or a completed credit card order form, included with your order invoice at the checkout which can be emailed to sales@tracker-software.com or faxed to +1 (250) 324-1623.

Pay Online by PayPal Credit Card/Account

The first step for payment by credit card through PayPal or by PayPal account is to add or edit any (1) personal and/or (2) billing information. Since you are logged into your account this form is pre-filled with the details from your account on our ordering system. Any changes you make to this information will be updated into your account record automatically as you complete the transaction.

1 item(s) Totalling USD \$ 1,402.50

You have chosen to make your payment via PayPal

1 Personal Information

*denotes required field

PO #	TEST FOR GUIDE
First Name *	Joe
Last Name *	Smith
Email *	sales55@tracker-software.com
Company	Northern Arizona University
Phone Number *	1-250-324-1621
Web Site URL	
Fax	

2 Billing Address

*denotes required field

Country *	Canada
Address #1 *	9622 Chemainus Rd
Address #2	
City *	Chemainus
State/Province *	British Columbia
Postal Code *	V0R 1K0

Product Usage Information

Our product is delivered digitally. However, if the final location at which the product will be used differs from the billing location, please complete the information below accordingly.

- The location at which this product will be used is the same as the billing address.
 The location at which this product will be used differs from the billing address.

3 PayPal Login or Credit Card Information

Have a PayPal Account

After choosing above options you will be redirected to PayPal

Don't have a PayPal account

* denotes required field

Type Of Card *	VISA
Card Number *	
CVV2 *	713 <small>Where is my CVV2 Number?</small>
Exp. Date	05 - 2017 -

← Back

Proceed >

In section 2) Billing Information, under Product Usage Information you will notice that you can specify whether the billing address is different from the location where the product will be used. Meaning as a reseller if you have a head office that handles payments to us in one location but you the reseller agent are at a different geographic location you can enter both addresses if required.

Note: Most of our resellers have their own Purchase Order Systems and leave this selection as the same as the billing address because they submit our invoices to their head offices internally. Please choose the option that suits the way your organisation requires you to submit invoices as both the billing and delivery addresses will appear on the invoice should you choose the second option.

In section 3) PayPal Logon or Credit Card Information, if you are using your PayPal account check the box indicating so. You will not need to enter your credit card details. will be redirected to PayPal after you click Proceed in order to finalise the transaction.

If you want to process your credit card through PayPal please ensure that all credit card information in section 3) you entered is double checked before proceeding to avoid a declined or invalid transaction. CVV2 numbers are required as an antifraud measure ensuring that the cardholder is in possession of the card be used for the transaction.

CVV2 Number

The CVV2 number helps protect you from fraud by verifying that you are actually in possession of the credit card you are using.

Refer to the photos to find your CVV2 Number



The next step is verifying your order. Billing address, Delivery Address, if selected and entered, as well as the details of your products ordered will be displayed for verification prior to processing the transaction.

If you would like to change any of the information, click Edit Information. If you are satisfied that all the information is correct click Proceed to process the transaction.

- If you chose Credit Card via PayPal just wait until the system completes the transaction and you get a transaction successful notification.
- If you chose to pay via your PayPal account you will be redirected to login to PayPal to complete the transaction. You will then receive your completed invoice, including serial key and a download link for the product installer via email.

Last step:

Please verify all your information below and click the "Proceed" button at the bottom of the page to submit your order.

Please Check Your Billing Information

Joe Smith

sales55@tracker-software.com
1-250-324-1621

Billing Address

9622 Chemainus Rd
Chemainus, British Columbia V0R 1K0
Canada

Shopping Cart

1 item(s) Totalling USD \$ 65.45

Your order details

Product	Qty	Price	Total
 PDF-XChange PRO Single User License Version Upgrade Option: 1 year(s) (USD \$0.00) Maintenance Plan Expiration Date: 4 Oct 2017	1	License Price: USD \$93.50	USD \$93.50
AMOUNT:			\$65.45
TOTAL AMOUNT:			\$65.45

If your order was successfully processed you will receive the following message:

Thank you for your order!
Please check your email to see your full order details.

Your completed invoice including serial key and download link for the product will be sent to you via email.

Note: If for any reason the transaction is declined the system will notify you and offer to process the order either by PayPal or we now offer offline purchasing via credit card, bank transfer, or by check. Credit Card transactions are processed same day (Pacific US Time) and can be phoned into us at 1-250 597-1621, or a completed credit card order form, included with your order invoice at the checkout which can be emailed to sales@tracker-software.com or faxed to +1 (250) 597-1623.

Pay Offline via Credit Card

Offline Credit Card transactions are processed same day (Pacific US Time) and can be phoned into us at +1 (250) 324-1623, or a Completed credit card order form, included with your order invoice at the checkout which can be emailed to:

sales@tracker-software.com or faxed to +1 (250) 324-1623 when you select Pay Offline via a Credit Card at the Shopping Cart Checkout.

The first step for payment by credit card offline is to add or edit any (1) personal and/or (2) billing information. Since you are logged into your account this form is pre-filled with the details from your account on our ordering system. Any changes you make to this information will be updated into your account record automatically as you complete the transaction.

1 item(s) Totalling USD \$ 1,402.50

You have chosen to make your payment offline via Credit Card

1 Personal Information

*denotes required field

PO #

First Name *

Last Name *

Email *

Company Northern Arizona University

Phone Number *

Web Site URL

Fax

2 Billing Address

*denotes required field

Country *

Address #1 *

Address #2

City *

State/Province *

Postal Code *

Product Usage Information

Our product is delivered digitally. However, if the final location at which the product will be used differs from the billing location, please complete the information below accordingly.

The location at which this product will be used is the same as the billing address.

The location at which this product will be used differs from the billing address.

In section 2) Billing Information, under Product Usage Information you will notice that you can specify whether the billing address is different from the location where the product will be used. Meaning as a reseller if you have a head office that handles payments to us in one location but you the reseller agent are at a different geographic location you can enter both addresses if required.

Note: Most of our resellers have their own Purchase Order Systems and leave this selection as the same as the billing address because they submit our invoices to their head offices internally. Please choose the option that suits the way your organisation requires you to submit invoices as both the billing and delivery addresses will appear on the invoice should you choose the second option.

Once you are satisfied the information is correct click Proceed.

The next step is verifying your order. Billing address, Delivery Address, if selected and entered, as well as the details of your products ordered will be displayed for verification by you prior to processing the transaction.

Last step:

Please verify all your information below and click the "Proceed" button at the bottom of the page to submit your order.

Please Check Your Billing Information

Joe Smith

sales55@tracker-software.com
1-250-324-1621

Billing Address

9622 Chemainus Rd
Chemainus, British Columbia V0R 1K0
Canada

Shopping Cart

1 item(s) Totalling USD \$ 1,570.95

Your order details

Product	Qty	Price	Total
 PDF-XChange PRO Single User License Version Upgrade Option: 1 year(s) (USD \$0.00) Maintenance Plan Expiration Date: 4 Oct 2017	15	License Price: USD \$93.50	USD \$1,402.50
AMOUNT:			\$1,402.50
VAT/FED/GST TAX (5.00%):			\$70.20
LOCAL/STATE/PST TAX (7.00%):			\$98.25
TOTAL AMOUNT:			\$1,570.95

If you would like to change any of the information, click Edit Information.

If you are satisfied that all the information is correct click Proceed to process the order.

The order will then be entered into the ordering system and your proforma invoice will be emailed to you and displayed on the screen along with detailed payment instructions on the payment method you chose.

Pro-forma Invoice

Pro-forma Invoice

Tracker Software Products (Canada) Ltd
 PO Box 79
 Chemainus, British Columbia
 V0R 1K0 Canada
 Tel: 1-250-324-1621
sales@tracker-software.com

Invoice #: TRA179025 - C

Thank you for your order!

Please check your email to see your full order details.

Bill to Information

Tracker Reseller
 Att: Joe Smith
 9622 Chemainus Rd
 Chemainus, British Columbia V0R 1K0
 Phone: 1-250-324-1621
 Email: sales55@tracker-software.com

Delivery Information

Tracker Reseller
 Att: Joe Smith
 Canada
 9622 Chemainus Rd
 Chemainus, British Columbia, V0R 1K0

NOTE: your license information will be delivered digitally.

Invoice #: TRA179025 - C
 4 Oct, 2016

Product	Qty	Price	Total
 <p>PDF-XChange Editor Plus 10 User Pack Version Upgrade Option: 1 year(s) (\$0.00) Product Purchased For: Unspecified Company Download Link: ZIP Installer (32/64 bit)</p>	1	License Price: USD \$471.00 Reseller price: -30.00% USD \$329.70 ----- Total Price: USD \$329.70	USD \$329.70
AMOUNT:			USD \$329.70
VAT/FED/GST TAX (5.00%):			\$16.49
LOCAL/STATE/PST TAX (7.00%):			\$23.08
ORDER TOTAL AMOUNT:			USD \$369.27

Offline Credit Card Payment Options

Payment options

- 1 Phone in your credit card details (MasterCard, VISA & AMEX Accepted)
- 2 Fax or Mail in your credit card details (MasterCard, VISA & AMEX Accepted)

All Offline Credit Card transactions are processed same day (Pacific US Time)

1. To pay by phone with a credit card

Phone your order to +1-250-324-1621 +1-250-324-1621
 Office hours: Mon-Fri | 7:30am-5:30pm PST
sales@tracker-software.com

2. To pay by fax or regular mail with a credit card, print this page and enter your payment information

Name as it Appears on the Card: _____

Card type (circle one): MasterCard VISA American Express

Credit Card Number: _____

Valid from Date: _____

Valid to Date: _____

Last 3 digits of CVV code on reverse: _____

Fax to:

+1-250-324-1623

Office hours: Mon-Fri | 7:30am-5:30pm PST

sales@tracker-software.com

Mail to:

Tracker Software Products (Canada) Ltd

PO Box 79

Chemainus, BC

V0R 1K0

Canada

sales@tracker-software.com

Once we receive your credit card details and process the transaction your order will be completed and a final paid invoice will be sent to you via email including the serial key and download link to the software.

Pay Offline via Check

The first step for payment by check offline is to add or edit any (1) personal and/or (2) billing information. Since you are logged into your account this form is pre-filled with the details from your account on our ordering system. Any changes you make to this information will be updated into your account record automatically as you complete the transaction.

1 item(s) Totalling USD \$ 1,402.50

You have chosen to make your payment offline via Credit Card

1 Personal Information

*denotes required field

PO #

First Name *

Last Name *

Email *

Company

Phone Number *

Web Site URL

Fax

2 Billing Address

*denotes required field

Country *

Address #1 *

Address #2

City *

State/Province *

Postal Code *

Product Usage Information

Our product is delivered digitally. However, if the final location at which the product will be used differs from the billing location, please complete the information below accordingly.

The location at which this product will be used is the same as the billing address.

The location at which this product will be used differs from the billing address.

← Back Proceed >

In section 2) Billing Information, under Product Usage Information you will notice that you can specify whether the billing address is different from the location where the product will be used. Meaning as a reseller if you have a head office that handles payments to us in one location but you the reseller agent are at a different geographic location you can enter both addresses if required.

Note: Most of our resellers have their own Purchase Order Systems and leave this selection as the same as the billing address because they submit our invoices to their head offices internally. Please choose the option that suits the way your organisation requires you to submit invoices as both the billing and delivery addresses will appear on the invoice should you choose the second option.

Once you are satisfied the information is correct click Proceed.

The next step is verifying your order. Billing address, Delivery Address (if selected and entered) as well as the details of your products ordered will be displayed for verification by you prior to processing the order.

Last step:
Please verify all your information below and click the "Proceed" button at the bottom of the page to submit your order.

Please Check Your Billing Information

Joe Smith
sales55@tracker-software.com
1-250-324-1621

Billing Address
9622 Chemainus Rd
Chemainus, British Columbia V0R 1K0
Canada

Shopping Cart

Your order details

1 item(s) Totalling USD \$ 1,570.95

Product	Qty	Price	Total
 <p>PDF-XChange PRO Single User License Version Upgrade Option: 1 year(s) (USD \$0.00) Maintenance Plan Expiration Date: 4 Oct 2017</p>	15	License Price: USD \$93.50	USD \$1,402.50
AMOUNT:			\$1,402.50
VAT/FED/GST TAX (5.00%):			\$70.20
LOCAL/STATE/PST TAX (7.00%):			\$98.25
TOTAL AMOUNT:			\$1,570.95

If you would like to change any of the information, click Edit Information.

If you are satisfied that all the information is correct click Proceed to process the order.

The order will then be entered into the ordering system and your proforma invoice will be emailed to you and displayed on the screen along with detailed payment instructions on the payment method you chose.

Pro-forma Invoice

Tracker Software Products (Canada) Ltd
 PO Box 79
 Chemainus, British Columbia
 V0R 1K0 Canada
 Tel: 1-250-324-1621
sales@tracker-software.com

Invoice #: **TRA179027 - C**

Thank you for your order!

Please check your email to see your full order details.

Bill to Information

Tracker Reseller

Att: Joe Smith
 9622 Chemainus Rd
 Chemainus, British Columbia V0R 1K0
 Phone: 1-250-324-1621
 Email: sales55@tracker-software.com

Delivery Information

Tracker Reseller

Att: Joe Smith
 Canada
 9622 Chemainus Rd
 Chemainus, British Columbia, V0R 1K0

NOTE: your license information will be delivered digitally.

Invoice #: TRA179027 - C

4 Oct, 2016

Product	Qty	Price	Total
 PDF-XChange PRO 5 User Pack Version Upgrade Option: 1 year(s) (\$0.00) Product Purchased For: Unspecified Company Download Link: ZIP Installer (32/64 bit)	1	License Price: USD \$422.00 Reseller price: -30.00% USD \$295.40 ----- Total Price: USD \$295.40	USD \$295.40
		AMOUNT:	USD \$295.40
		VAT/FED/GST TAX (5.00%):	\$14.77
		LOCAL/STATE/PST TAX (7.00%):	\$20.68
		ORDER TOTAL AMOUNT:	USD \$330.85

Offline Check Payment Details

To pay by check

Attach a check and mail a printed copy of this order to:

Tracker Software Products (Canada) Ltd
 PO Box 79
 Chemainus, BC
 V0R 1K0
 Canada
sales@tracker-software.com

Once we receive your check and process the order, your order will be completed and a final paid invoice will be sent to you via email including the serial key and download link to the software.

Pay Offline via Wire Transfer

The first step for payment by wire transfer offline is to add or edit any (1) personal and/or (2) billing information. Since you are logged into your account this form is pre-filled with the details from your account on our ordering system. Any changes you make to this information will be updated into your account record automatically as you complete the transaction.

1 item(s) Totalling USD \$ 568.05

You have chosen to make your payment offline via Wire Transfer

1 Personal Information

*denotes required field

PO #	<input type="text"/>
First Name *	<input type="text" value="Joe"/>
Last Name *	<input type="text" value="Smith"/>
Email *	<input type="text" value="sales55@tracker-software.com"/>
Company	Tracker Reseller
Phone Number *	<input type="text" value="1-250-324-1621"/>
Web Site URL	<input type="text"/>
Fax	<input type="text"/>

2 Billing Address

*denotes required field

Country *	<input type="text" value="Canada"/>
Address #1 *	<input type="text" value="9622 Chemainus Rd"/>
Address #2	<input type="text"/>
City *	<input type="text" value="Chemainus"/>
State/Province *	<input type="text" value="British Columbia"/>
Postal Code *	<input type="text" value="V0R 1K0"/>

Product Usage Information

Our product is delivered digitally. However, if the final location at which the product will be used differs from the billing location, please complete the information below accordingly.

- The location at which this product will be used is the same as the billing address.
 The location at which this product will be used differs from the billing address.

← Back

Proceed >

In section 2) Billing Information, under Product Usage Information you will notice that you can specify whether the billing address is different from the location where the product will be used. Meaning as a reseller if you have a head office that handles payments to us in one location but you the reseller agent are at a different geographic location you can enter both addresses if required.

Note: Most of our resellers have their own Purchase Order Systems and leave this selection as the same as the billing address because they submit our invoices to their head offices internally. Please choose the option that suits the way your organisation requires you to submit invoices as both the billing and delivery addresses will appear on the invoice should you choose the second option.

Once you are satisfied the information is correct click Proceed.

The next step is verifying your order. Billing address, Delivery Address (if selected and entered) as well as the details of your products ordered will be displayed for verification by you prior to processing the order.

Last step:

Please verify all your information below and click the "Proceed" button at the bottom of the page to submit your order.

Please Check Your Billing Information

Joe Smith

sales55@tracker-software.com
1-250-324-1621

Billing Address

9622 Chemainus Rd
Chemainus, British Columbia V0R 1K0
Canada

Shopping Cart

1 item(s) Totalling USD \$ 636.21

Your order details

Product	Qty	Price	Total
 PDF-XChange PRO 10 User Pack Version Upgrade Option: 1 year(s) (USD \$0.00) Maintenance Plan Expiration Date: 4 Oct 2017 Product Purchased For: Unspecified company	1	License Price: USD \$811.50 Reseller price: -30.00% USD \$568.05 Total Price: USD \$568.05	USD \$568.05
		AMOUNT:	\$568.05
		VAT/FED/GST TAX (5.00%):	\$28.40
		LOCAL/STATE/PST TAX (7.00%):	\$39.76
		TOTAL AMOUNT:	\$636.21

[← Edit Information](#)
[Proceed](#)

If you would like to change any of the information, click Edit Information.

If you are satisfied that all the information is correct click Proceed to process the order.

The order will then be entered into the ordering system and your proforma invoice will be emailed to you and displayed on the screen along with detailed payment instructions on the payment method you chose.

Pro-forma Invoice

Thank you for your order!

Please check your email to see your full order details.

<p>Bill to Information</p> <p>Tracker Reseller Att: Joe Smith 9622 Chemainus Rd Chemainus, British Columbia V0R 1K0 Phone: 1-250-324-1621 Email: sales55@tracker-software.com</p>	<p>Delivery Information</p> <p>Tracker Reseller Att: Joe Smith Canada 9622 Chemainus Rd Chemainus, British Columbia, V0R 1K0</p> <div style="border: 1px solid #ccc; background-color: #fff9c4; padding: 5px; margin-top: 10px;"> <p>NOTE: your license information will be delivered digitally.</p> </div>
---	---

Invoice #: TRA179028 - C

4 Oct, 2016

Product	Qty	Price	Total
 <p>PDF-XChange PRO 10 User Pack Version Upgrade Option: 1 year(s) (\$0.00) Product Purchased For: Unspecified Company Download Link: ZIP Installer (32/64 bit)</p>	1	License Price: USD \$811.50 Reseller price: -30.00% USD \$568.05 ----- Total Price: USD \$568.05	USD \$568.05
		AMOUNT:	USD \$568.05
		VAT/FED/GST TAX (5.00%):	\$28.40
		LOCAL/STATE/PST TAX (7.00%):	\$39.76
		ORDER TOTAL AMOUNT:	USD \$636.21

Offline Wire Transfer Payment Details

Wire transfer banking details

US Dollar Bank details for Offline payment, US \$ ACC and currency only.

***Please Note** - Your license will only be released on FULL payment of this invoice - All Bank Charges must be paid and the sum received by must be equal to the FULL VALUE of this invoice.
If the Bank Charges are not pre-paid - your license will not be released.

Tracker Software Products (Canada) Ltd
TD Canada Trust, 1-351 Trans Canada Highway
Duncan, BC, V9L 3R6, Canada

Transit Number: [REDACTED]
Institution ID: [REDACTED]
Swift Code: [REDACTED]
Account Number: [REDACTED]
Bank Routing Code: [REDACTED]

***Banking Information has been removed for security.**

Once we receive your wire transfer and process the order, your order will be completed and a final paid invoice will be sent to you via email including the serial key and download link to the software.

5.3 Receiving Your Paid Invoice

Once your order has been completed you will receive the final invoice, as pictured below, for your purchased order. Remember to make sure your spam filters will allow email from tracker-software.com to get through. If you run into any obstacles during your placing or purchasing your order, please do not hesitate to contact us at sales@tracker-software.com where our staff members will be able to help.



Free support online at
<https://www.tracker-software.com/support>

Invoice #: **TRA179028 - C**

Tracker Software Products (Canada) Ltd
 PO Box 79
 Chemainus, British Columbia
 V0R 1K0 Canada
 Tel: 1-250-324-1621
sales@tracker-software.com

Thank you for your order.
 Below are the serial numbers for your product, so please be sure not to discard this email.

Personal Information

Tracker Reseller
 Att: Joe Smith
 9622 Chemainus Rd
 Chemainus, British Columbia V0R 1K0
 Phone: 1-250-324-1621
 Email: sales55@tracker-software.com

Delivery Information

Tracker Reseller
 Att: Joe Smith
 9622 Chemainus Rd
 Chemainus, British Columbia, V0R 1K0
 Canada

Invoice #: TRA179028 - C
 4 Oct, 2016

Product	Qty	Price	Total
 PDF-XChange PRO 10 User Pack Version Upgrade Option: 1 year(s) (\$0.00) Product Purchased For: Unspecified Company Download Link: ZIP Installer (32/64 bit)	1	License Price: USD \$811.50 Reseller price: 30.00% USD \$568.05 Total Price: USD \$568.05	USD \$568.05

ORDER SUMMARY	
AMOUNT:	USD \$568.05
VAT/FED/GST TAX (5.00%):	\$28.40
LOCAL/STATE/PST TAX (7.00%):	\$39.76
ORDER TOTAL AMOUNT:	USD \$636.21

Paid by: Offline via wire transfer, 05 Oct 2016
 Amount: **USD \$ 636.21**



Free support online at
<https://www.tracker-software.com/support>

Your activation code

Customer Name	Unspecified Company
Date	05 Oct 2016
Product Name	PDF-XChange PRO v.6.0.318.1 10 User Pack
Client Name	Unspecified Company
Activation Code(s)	0ND7-9C00-41S7-1UGL
Maintenance Plan Expiration Date	1 year after activation
Download Link	ZIP Installer (32/64 bit)

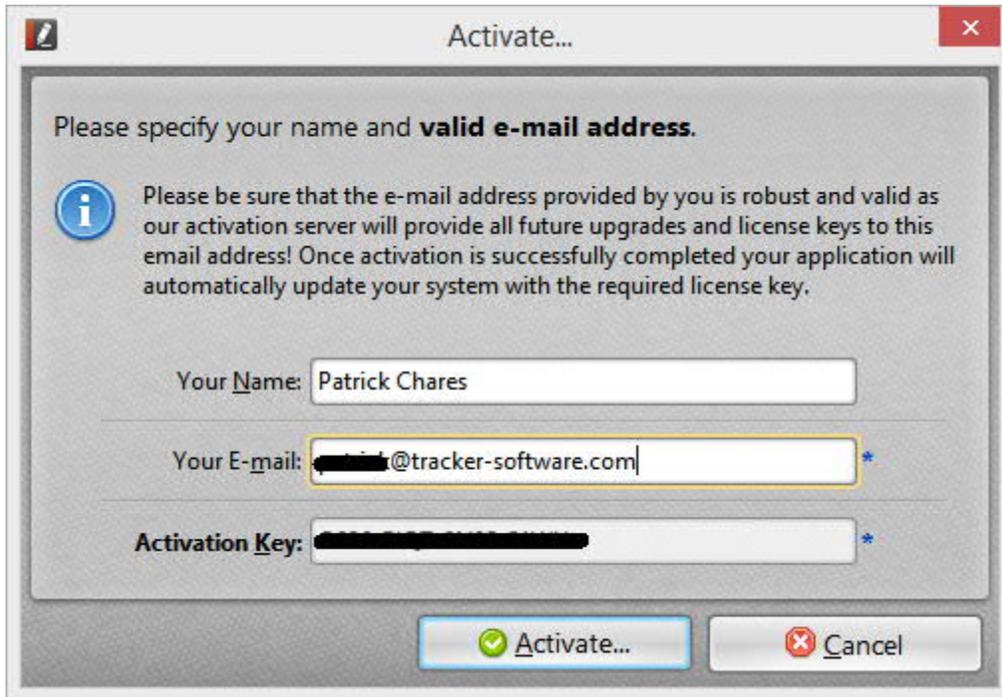
The New Activation Code(s) below should be forwarded to your client.
 The activation code is used by the end user client on the first install and a serial key / vault file is provided for final use.

5.4 Activation Codes

Activation Codes have been set in place since version 5.5, Build 308. New style serial keys contain embedded information such as the maintenance expiry date. They also include a new protection sub-system. As such, resellers are given activation codes to be used by the end client. Once the activation code is used, a serial key is issued and the maintenance period commences.

Using an activation code (end user)

Once the end user is given the activation code, they have a few options depending on what the reseller has done. If the client is created by the reseller and associated with the activation code, the End user will need to ensure that the information given in the pre-installed product (under Edit-->Preferences-->Registration-->Add new key), or product installer matches that of the client and contact on the order.



Activate...

Please specify your name and **valid e-mail address**.

i Please be sure that the e-mail address provided by you is robust and valid as our activation server will provide all future upgrades and license keys to this email address! Once activation is successfully completed your application will automatically update your system with the required license key.

Your Name: Patrick Chares

Your E-mail: [redacted]@tracker-software.com *

Activation Key: [redacted] *

Activation codes can be activated manually by the end user within their account.

Note: Resellers cannot activate activation codes. If the license is intended for internal use, an alias client must be created.

If the activation code is left as "unspecified company", a user will not be created. It will then be up to the reseller to maintain a record of the end user, or for the user to create an account. This is not ideal, we urge resellers to create a client for each order. Please note that even if an activation code was used, a reseller can still add the client.

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